



# Service Delivery and Budget Implementation Plans

# 2013 / 2014

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#### FOREWORD BY HIS WORSHIP THE MAYOR



Our State President, His Excellency Jacob Zuma said in the State of the Nation Address on 14 February 2013 that the Cabinet has adopted the National Development Plan (NDP) that provides the road map to meeting the triple challenges of unemployment, underdevelopment and poverty. This was echoed by His Majesty King Zwelithini ka Bhekuzulu Zulu when he opened the Provincial Legislature on 26 February 2013 when he called on all to roll-up their sleeves in removing the scourges that face our societies. Our Honourable Premier, Dr Zweli Mkhize also echoed the point that the Provincial Growth and Development Plan (PGDP) is aligned to the NDP and that as a Province we will focus on the achievement of a hattar Couth Africa for all

**Councillor YS Bhamiee.** 

#### MESSAGE FROM THE MUNICIPAL MANAGER



The uMDM has strategically positioned itself as a citizen-centric, performance orientated and results driven organisation. This strategic position is under pinned by a five point turnaround strategy.

The first point of this turnaround strategy is to achieve a clean audit where the principles of good corporate governance form the foundation of how we conduct our business in the uMDM. An unqualified audit is no longer acceptable – we now need to achieve a clean audit.

Secondly we will continue to be fully committed to our core business of providing water, sanitation and environmental health services. As our resources increase, however, we are migrating towards playing a more meaningful role in economic development. In

Mr TLS Khuzwavo. District Municipal

### **1. INTRODUCTION**

## 1.1 VISION, MISSION AND CORE VALUES

#### **DISTRICT VISION**

uMgungundlovu District Municipality will evolve into a dynamic metropolitan area, spreading its vibrant economic benefits to all its

#### **DISTRICT MISSION**

The uMgungundlovu District Municipality will through sound

#### **CORPORATE VALUES**

Driven by the aspirations of the people we strive to achieve our Vision and Mission through:

- Providing services according to the principles of *Batho Pele(People First)*
- Practicing Ubuntu
- Accepted codes of practice and standards of professionalism

ΤΗΕ VISION AND MISSION THAT WILL TAKE US TO

## **1.2 Strategic Outcomes**

#### THE OLITCOMES THAT WILL IMDACT ON THE LIVES OF DEODLE IN COMMUNITIES AND WILL LEAD TO

| Department         | Division / Programme                         | Planned Strategic Outcomes   |
|--------------------|--|--|
| Office of the      | Integrated Development                       | A dynamic Integrated Development Plan that informs development   |
| Municipal Manager  | Planning                                     | in the District  |
|                    | Water Services Authority                     | Water and Sanitation backlogs eradicated in the uMgungundlovu<br>District                              |
|                    | Internal Audit                               | Adequate and effective internal controls in place within the District Municipality (DM)                |
|                    | Performance Management                       | The DM is transformed into a performance driven organisation   |
|                    | Intergovernmental Relations                  | Effective intergovernmental relations practiced by all spheres of government through the Cluster Model |
|                    | Communications                               | The DM communicates effectively with all its Stakeholders and Communities                              |
|                    | Legal Services                               | The DM is legally compliant in all its activities  |
|                    | Information and<br>Communications Technology | Optimal utilization of the ICT Systems by all users in the DM  |
| Technical Services | Water Provision                              | Potable water enjoyed by all within the DM   |
|                    | Sanitation Provision                         | Basic and higher levels of sanitation enjoyed by all within the DM                                     |
|                    | Solid Waste Management                       | Solid waste management integrated and optimized in the DM  |
|                    | Climate Change Mitigation                    | Climate Change in the DM mitigated and adaptations made  |
|                    | and Adoption                                 | accordingly  |
|                    | Cemeteries and Crematoria                    | All people within the District have access to cemeteries and   |
|                    |  | crematoria   |
|                    | Roads and Storm Water                        | Effective road network and storm water controls in place   |

| Department         | Division / Programme      | Planned Strategic Outcomes   |
|--------------------|---------------------------|--|
| Community Services | Emergency Services – Fire | Humanitarian aid rendered and property and lives saved from fire     |
|                    |                           | and other threatening hazards  |
|                    | Emergency Services –      | The probability of disaster occurrences reduced and effective action |
|                    | Disaster Management       | taken during disasters   |
|                    | Environmental Health      | Sustainable environmental health practiced throughout the District   |
|                    | HIV and Aids              | Coordination and Management of HIV/AIDS strengthened                 |
|                    | Rights of Women,          | Gender equality promoted and the human rights of Senior Citizens,    |
|                    | Children, Elderly and     | Women, People with Disabilities and Children protected               |
|                    | People with Disabilities  |  |
|                    | Sports and Recreation     | Sports and recreation promoted throughout the District               |
|                    | Arts and Culture          | Arts and culture promoted throughout the District                    |
|                    | Youth Development         | Youth development promoted throughout the District                   |
|                    | Economic Development      | A conducive environment for rural development and local economic     |
|                    |                           | development created  |
|                    | Tourism Development       | An economically viable and tourist friendly District that increases  |
|                    |                           | tourism and job opportunities created                                |
|                    | Development Planning      | Sustainable environmental management and coordinated                 |
|                    |                           | development promoted throughout the District                         |
|                    | Geographic Information    | Stakeholders within the District make use of accurate geographic     |
|                    | Services                  | information for decision making                                      |
| Financial Services | Budgeting and Reporting   | Budgeting and reporting processes constantly improved                |
|                    | Expenditure Control       | Expenditure control measures constantly improved                     |
|                    | Income Control            | Income control measures constantly improved                          |
|                    | Supply Chain Management   | Procurement procedures constantly speeded-up and improved            |
| Corporate Services | Human Resource            | The DM is recognized as an employer of choice                        |
|                    | Management                |  |
|                    | Administration and Sound  | The standard of administrative and auxiliary support is constantly   |
|                    | Governance                | improved   |

#### 2. QUARTERLY PROJECTIONS OF SERVICE DELIVERY TARGETS AND PERFORMANCE INDICATORS

THE OBJECTIVES, MEASURABLE OUTPUTS AND PERFORMANCE TARGETS THAT WILL LEAD

## 2.1 Office of the Municipal Manager

## National Key Performance Area: Good Governance and Public Participation

| IDP<br>Ref<br>No. | Strategic<br>Objective                     | Measurable<br>Outputs                                   | Performance<br>Measure (KPI)                                     | Demand | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-------------------|--|---|--|--------|----------|---------|------------------|------------------------|------------------------|------------------------|------------------------|-----------------------------|--|
| Divisio           | n / Programme                              | e: Performance Ma                                       | nagement   |        |          |         |                  |                        |                        | Budge                  | et: R702 37            | 8                           |  |
| OM<br>M 1         | To<br>transform<br>the UMDM<br>into a      | OPMS reviewed<br>and<br>implemented                     | Date of<br>submission of<br>SDBIPs                               |        |          |         | 30-Jun           |                        |                        |                        | 30-Jun                 | M: PM                       | Nil                                      |
| OM<br>M 2         | performan<br>ce driven<br>organisatio<br>n |   | No. of<br>Municipal<br>Performance<br>Reports<br>submitted       | 4      | Nil      | 4       | 4                | 1                      | 1                      | 1                      | 1                      | M: PM                       | Nil                                      |
| OM<br>M 3         |  | IPMS iro Section<br>56 / 57<br>Managers<br>reviewed and | No. of<br>Performance<br>agreements<br>signed                    | 5      | Nil      | 5       | 5                | 5                      | 0                      | 0                      | 0                      | M: PM                       | Nil                                      |
| OM<br>M 4         |  | implemented   | No. of Section<br>56 / 57<br>employee<br>appraisals<br>conducted | 5      | Nil      | 5       | 5                | 0                      | 0                      | 5                      | 0                      | M: PM                       | Nil                                      |
| OM<br>M 5         |  | Annual Report<br>developed and<br>adopted               | No. of Reports   | 1      | Nil      | 1       | 1                | 0                      | 0                      | 1                      | 0                      | M: PM                       | Nil                                      |
| OM<br>M 6         |  | Oversight<br>Process<br>facilitated and<br>adopted      | No. of Reports   | 1      | Nil      | 1       | 1                | 0                      | 0                      | 1                      | 0                      | M: PM                       | Nil                                      |

| IDP<br>Ref<br>No. | Strategic<br>Objective                       | Measurable<br>Outputs   | Performance<br>Measure (KPI)                                     | Demand | Baseline | Backlog | Annual<br>Target              | Q1<br>target<br>30 Sep           | Q2<br>target<br>31 Dec       | Q3<br>target<br>31 Mar                         | Q4<br>target<br>30 Jun   | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-------------------|--|---|--|--------|----------|---------|-------------------------------|----------------------------------|------------------------------|--|--|-----------------------------|--|
| OM<br>M 7         |  | Mayor's Service<br>Excellence<br>Awards<br>Ceremony held              | Date of<br>Ceremony  |        |          |         | 15-Dec                        |                                  | 15-Dec                       |  |  |                             | Nil                                      |
| Divisio           | n / Programme                                | e: Integrated Devel   | opment Planning  |        |          |         |                               |                                  |                              |  | Budget: R2   | 201 462 (In                 | cludes R & D)                            |
| OM<br>M 8         | To<br>facilitate<br>and<br>coordinate<br>the | IDP-Budget-<br>OPMS aligned<br>Framework-<br>Process Plan<br>approved | Date of<br>adoption  |        |          |         | 30 Sept                       | 30 Sept                          |                              |  |  | M: IDP                      | Nil                                      |
| ОМ<br>М 9         | compilatio<br>n or annual<br>review of       | A credible IDP<br>reviewed  | Date of<br>adoption of<br>Draft IDP                              |        |          |         | 31-Mar                        |                                  |                              | 31-Mar   |  | M: IDP                      | Nil                                      |
| OM<br>M 10        | the IDP                                      |   | Date of<br>adoption of<br>final IDP                              |        |          |         | 30-Jun                        |                                  |                              |  | 30-Jun   | M: IDP                      | Nil                                      |
| OM<br>M 11        |  | Report of each<br>Phase<br>completed                                  | No. of phases<br>in IDP<br>development<br>completed              | 5      | Nil      | 5       | 5<br>phases<br>or<br>chapters | Phase 0<br>& 1 –<br>Chapter<br>2 | Phase 2<br>/<br>Chapter<br>3 | Phase 4:<br>Draft<br>IDP (All<br>chapter<br>s) | Phase 5:<br>Final<br>Draft<br>IDP or<br>all<br>Chapter<br>s as final | M: IDP                      | Nil                                      |
| OM<br>M 12        |  | Community /<br>Public<br>consultation<br>sessions held                | No. of<br>Community /<br>Public<br>consultation<br>meetings held | 3      | Nil      | 3       | 3                             |                                  | 1                            |  | 2  | M: IDP                      | Nil                                      |

| IDP<br>Ref<br>No. | Strategic<br>Objective  | Measurable<br>Outputs   | Performance<br>Measure (KPI)   | Demand | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-------------------|---|---|--|--------|----------|---------|------------------|------------------------|------------------------|------------------------|------------------------|-----------------------------|--|
| OM<br>M 13        |   | Copies of the<br>IDP<br>disseminated                                      | No. of copies<br>printed and<br>disseminated   | 2000   | Nil      | 2000    | 2000             |                        |                        |                        | 2000                   | M: IDP                      | R4 990                                   |
| Divisio           | n / Programme   | e: Internal Audit   | •  | 1      | 1        | 1       | 1                | 1                      |                        | Bue                    | dget: R2 55            | 5 973                       |  |
| OM<br>M 14<br>OM  | To provide<br>reasonable<br>assurance<br>on the<br>adequacy<br>and<br>effectivene | Approved Audit<br>Plan<br>implemented<br>Measurable<br>Outputs            | Date of<br>approval of<br>Risk Based<br>Annual Audit<br>Plan by Audit<br>Committee<br>No. of Audit | 30     | Nil      | Nil     | 31-Jul<br>30     | 31-Jul<br>4            | 6                      | 12                     | 8                      | M: IA<br>M: IA              | Nil<br>R 1 500 000                       |
| M 15              | ss of the<br>systems of<br>internal<br>control<br>Strategic<br>Objective          |   | Reports<br>submitted   |        |          |         |                  |                        |                        |                        |                        |                             | (Audit fees)                             |
| Divisio           | n / Programme   | e: Legal and Compli   | ance Services:   |        |          |         |                  |                        |                        | Bu                     | dget: Inclue           | ded in MM l                 | budget                                   |
| OM<br>M 16        | To provide<br>legal<br>support to<br>the<br>organisatio<br>n                      | Legal advice &<br>litigation<br>control<br>instituted                     | % reduction<br>of claims<br>against<br>uMDM,   | 100%   | 50%      | 50%     | 100%             | 25%                    | 50%                    | 75%                    | 100%                   | LA                          | R165 000                                 |
| OM<br>M 17        |   | Contract<br>Management in<br>collaboration<br>with SCM Unit<br>instituted | Date of<br>approval of<br>Contract<br>Management<br>Strategy                                       |        |          |         | 30-Jun           |                        |                        |                        | 30 Jun                 | LA                          |  |

| IDP<br>Ref<br>No. | Strategic<br>Objective                            | Measurable<br>Outputs   | Performance<br>Measure (KPI)                    | Demand     | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-------------------|---|---|---|------------|----------|---------|------------------|------------------------|------------------------|------------------------|------------------------|-----------------------------|--|
| OM<br>M 18        |   | Debt Collection<br>support to<br>Revenue Unit<br>instituted       | Date<br>instituted                              |            |          |         | 30-Jun           |                        |                        |                        | 30-Jun                 | LA                          |  |
| ОМ<br>М 19        |   | Labour<br>Relations Law<br>support<br>provided                    | % of<br>successful<br>disputes<br>resolved      | 100%       | 60%      | 40%     | 100%             | 100%                   | 100%                   | 100%                   | 100%                   | LA                          |  |
| Divisio           | n / Programme                                     | e: Information and (  | Communications                                  | Technology | (ICT)    |         |                  |                        |                        | l                      | Budget: R11            | 308 183                     |  |
| ОМ<br>М 20        | To ensure<br>optimal<br>utilization<br>of the ICT | Fully functional<br>and available<br>network and ICT<br>services. | % of logged<br>calls resolved<br>per day        | 100%       | 94%      | 6%      | 100%             | 96%                    | 97%                    | 97%                    | 98%                    | M:ICT                       | R5 500 000<br>Consultants fees           |
| OM<br>M 21        | Systems by<br>all users in<br>the DM              |   | % up-time on<br>all ICT<br>Services<br>achieved | 100%       | 95%      | 5%      | 98%              | 96%                    | 96%                    | 97%                    | 98%                    | M:ICT                       |  |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs   | Performance<br>Measure (KPI)                                      | Demand | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-------------------|------------------------|---|---|--------|----------|---------|------------------|------------------------|------------------------|------------------------|------------------------|-----------------------------|--|
| ОМ<br>М 22        |                        | LAN Upgraded  | Date of<br>upgrade<br>completed                                   |        |          |         | 31 Mar           |                        |                        | 31 Mar                 |                        | M:ICT                       | R1 000 000                               |
| OM<br>M 23        |                        | Aligned ICT<br>governance<br>framework<br>approved                                  | Date of ICT<br>governance<br>framework<br>approved                |        |          |         | 30-Jun           |                        |                        |                        | 30-Jun                 | M:ICT                       | R200 000                                 |
| ОМ<br>М 24        |                        | ICT DRP,BCP<br>and backup<br>strategies<br>developed,<br>tested and<br>commissioned | Date of DRP<br>and BCP<br>reviewed,<br>tested and<br>commissioned |        |          |         | 31-Mar           |                        |                        | 31-Mar                 |                        | M:ICT                       | R500 000                                 |
| OM<br>M 25        |                        | All ICT related<br>AG queries<br>addressed  | % of AG<br>queries<br>addressed<br>fully.                         | 100%   | 94%      | 6%      | 100%             | 100%                   | 100%                   | 100%                   | 100%                   | M:ICT                       | R200 000                                 |
| ОМ<br>М 26        |                        | GCIS aligned<br>Website on-line<br>with all<br>legislative<br>requirements<br>met   | % compliant<br>website<br>online                                  | 100%   | 90%      | 10%     | 100%             | 100%                   | 100%                   | 100%                   | 100%                   | M:ICT                       | R150 000                                 |
| ОМ<br>М 27        |                        | Share Portal<br>and Intranet-<br>SharePoint<br>implemented                          | Date<br>implemented   |        |          |         | 31 Mar           |                        |                        | 31 Mar                 |                        | M:ICT                       | R500 000                                 |
| OM<br>M 28        |                        | WAN upgraded<br>at Howick and<br>Hilton Customer<br>Care Centres                    | Date of<br>completion of<br>upgrade                               |        |          |         | 31 Mar           |                        |                        | 31 Mar                 |                        | M:ICT                       | R800 000                                 |

| IDP<br>Ref<br>No. | Strategic<br>Objective  | Measurable<br>Outputs   | Performance<br>Measure (KPI)                                      | Demand | Baseline | Backlog | Annual<br>Target       | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-------------------|---|---|---|--------|----------|---------|------------------------|------------------------|------------------------|------------------------|------------------------|-----------------------------|--|
| ОМ<br>М 29        |   | Automated PMS implemented   | Date<br>implemented   |        |          |         | 30 Jun                 |                        |                        |                        | 30 Jun                 |                             | R500 000                                 |
| OM<br>M 30        |   | UMGUNGUNDL<br>OVU<br>INFORMATION<br>TECHNOLOGY<br>XCHANGE(UDIT<br>X) - technology<br>week | Date of the<br>Event  |        |          |         | 1st<br>Week of<br>Sept | 1st<br>Week of<br>Sept |                        |                        |                        | M:ICT                       | R500 000                                 |
| Divisio           | n / Programme   | : Communications  |   |        |          |         | •                      | ·                      | •                      | В                      | udget: Inclu           | uded in MM                  | budget                                   |
| ОМ<br>М 31        | Provide<br>effective<br>communica<br>tion to all<br>stakeholde<br>rs of the | Communication<br>s Strategy<br>developed and<br>adopted                                   | Date of<br>completion of<br>Communicati<br>on Strategy            |        |          |         | 30-Jun                 |                        |                        |                        | 30-Jun                 | M:C                         | Nil                                      |
| OM<br>M 32        | UMDM  | Corporate<br>Communication<br>: Internal &<br>External<br>conducted                       | No. of<br>external<br>newsletters<br>produced and<br>disseminated | 4      | Nil      | 4       | 4                      | 1                      | 1                      | 1                      | 1                      | M:C                         | R400 000                                 |
| OM<br>M 33        |   |   | No. of internal<br>newsletters<br>produced and<br>disseminated    | 4      | Nil      | 4       | 4                      | 1                      | 1                      | 1                      | 1                      | M:C                         | R100 000                                 |
| ОМ<br>М 34        |   | Corporate<br>Identity<br>improved   | Date of<br>production of<br>Corporate<br>Identity<br>Manual       |        |          |         | 31 May                 |                        |                        | 31 May                 |                        | M:C                         | Nil                                      |

| IDP<br>Ref<br>No.     | Strategic<br>Objective   | Measurable<br>Outputs                                      | Performance<br>Measure (KPI)   | Demand   | Baseline | Backlog  | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-----------------------|--|--|--|----------|----------|----------|------------------|------------------------|------------------------|------------------------|------------------------|-----------------------------|--|
| OM<br>M 35            |  | Events<br>Calendar<br>approved                             | Date<br>approved   |          |          |          | 31 Jul           | 31 Jul                 |                        |                        |                        | M:C                         | Nil                                      |
| OM<br>M 36            |  | Stakeholder<br>meetings held                               | No. of<br>stakeholder<br>meetings held   | 4        | Nil      | 4        | 4                | 1                      | 1                      | 1                      | 1                      | M: C                        | R1 000 000                               |
| OM<br>M 37            | -  | Media Relations<br>and Media<br>Monitoring<br>conducted    | No. of<br>meetings with<br>media   | 4        | Nil      | 4        | 4                | 1                      | 1                      | 1                      | 1                      | M:C                         | Nil                                      |
|                       |  |  |  |          |          |          |                  |                        |                        |                        |                        |                             |  |
| Divisio               | n / Programme  | e: Water Services A  | uthority   |          | 1        |          |                  |                        |                        | Bud                    | get: R2 771            | 215                         |  |
| Divisio<br>OM<br>M 38 | To provide<br>access to<br>sustainable<br>quality<br>drinking<br>water and | E: Water Services A<br>WSDP<br>implementation<br>monitored | uthority<br>No. of Wards<br>visited to<br>establish<br>water and<br>sanitation<br>backlogs | 47       | Nil      | 47       | 47               | 12                     | 12                     | <b>Bud</b>             | get: R2 771            | <b>215</b><br>M: WSA        | Nil                                      |
| ОМ                    | To provide<br>access to<br>sustainable<br>quality<br>drinking              | WSDP<br>implementation                                     | No. of Wards<br>visited to<br>establish<br>water and<br>sanitation                         | 47<br>47 | Nil      | 47<br>47 | 47<br>47         | 12                     | 12                     | -                      |                        | -                           | Nil                                      |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs  | Performance<br>Measure (KPI)       | Demand | Baseline                      | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-------------------|------------------------|--|------------------------------------|--------|-------------------------------|---------|------------------|------------------------|------------------------|------------------------|------------------------|-----------------------------|--|
| OM<br>M 41        |                        | Households<br>with access to<br>basic (or higher)<br>levels of water         | No. of<br>households               | 90934  | 81477                         | 9457    | 1000             | 250                    | 250                    | 250                    | 250                    | M: WSA                      | Nil (Budget is with<br>Technical         |
| OM<br>M 42        |                        | Households<br>with access to<br>free basic water                             | No. of<br>households               |        | e of writing<br>ving urgent a |         | Municipalit      | y did not ha           | ve an Indige           | ent Register,          | , but this             | M: WSA                      | Nil                                      |
| OM<br>M 43        |                        | Households<br>with access to<br>basic (or higher)<br>levels of<br>sanitation | No of<br>households                | 74 713 | 74 713                        | 13906   | 3500             | 875                    | 875                    | 875                    | 875                    | M: WSA                      | Nil (Budget is with<br>Technical         |
| OM<br>M 44        |                        | Households<br>with access to<br>free basic<br>sanitation                     | No of<br>households                |        | e of writing<br>ving urgent a |         | Municipalit      | y did not ha           | ve an Indige           | ent Register,          | , but this             | M: WSA                      | Nil                                      |
| OM<br>M 45        |                        | Water quality<br>monitored   | % Blue Drop<br>Status<br>achieved  | 100%   | 65%                           | 35%     | 100%             | 100%                   | 100%                   | 100%                   | 100%                   | M: WSA                      | R1 054 000                               |
| OM<br>M 46        |                        |  | % Green Drop<br>Status<br>achieved | 100%   | 76,3%                         | 23,7%   | 100%             | 100%                   | 100%                   | 100%                   | 100%                   | M: WSA                      |  |

| IDP<br>Ref<br>No. | Strategic<br>Objective                         | Measurable<br>Outputs  | Performance<br>Measure (KPI)       | Demand | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Respons<br>ible<br>Official | Budget / indicator<br>(where applicable) |
|-------------------|--|--|------------------------------------|--------|----------|---------|------------------|------------------------|------------------------|------------------------|------------------------|-----------------------------|--|
| Divisio           | n / Programme                                  | e: Research and Dev  | velopment                          |        |          |         |                  |                        |                        | Buc                    | dget include           | ed in IDP                   |  |
| OM<br>M 47        | To<br>champion<br>research<br>and<br>developme | Frontline<br>Service Delivery<br>Monitoring<br>Report<br>produced                            | Date of<br>Report<br>produced      |        |          |         | 30-Jun           |                        |                        |                        | 30-Jun                 | M:R&D                       | R1 000 000                               |
| OM<br>M 48        | nt that will<br>form basis<br>for<br>informed  | Client<br>Satisfaction/<br>QOL Report<br>produced  | Date of<br>Report<br>produced      |        |          |         | 31 Mar           |                        |                        | 31 Mar                 |                        | M:R&D                       |  |
| OM<br>M 49        | planning                                       | Profiling of Boy<br>child in the<br>district<br>conducted                                    | Date of<br>completion of<br>Report |        |          |         | 30 June          |                        |                        |                        | 30 June                | M:R&D                       |  |
| ОМ<br>М 50        |  | Memorandum<br>of<br>Understanding<br>(MOU) signed<br>with the UKZN,<br>DED and DSO<br>signed | Date of MOU<br>signed              |        |          |         | 30 Sep           | 30 Sep                 |                        |                        |                        | M:R&D                       |  |

## 2.2 Department of Technical Services

## National Key Performance Area: Basic Service Delivery and Infrastructure Development

|    | PROJECT PHASES FOR PROJE   | CTS IN <sup>-</sup> | ECHNICAL SERVICES                                       |
|----|--|---------------------|---|
| 1. | Appointment service provider for feasibility study and business plan | 6.                  | Project tender stage                                    |
| 2. | Completion of feasibility study                                      | 7.                  | Award of contract                                       |
| 3. | Approval of project business plan and registration with MIG          | 8.                  | Project Implementation as per Project Plan / GANT Chart |
| 4. | Project preliminary design   | 9.                  | Project Completion                                      |
| 5. | Project detailed design  | 10.                 | Project handed over to O& M                             |
|    |  |                     |   |

| IDP<br>Ref<br>No. | Strategic<br>Objective                           | Measurable<br>Outputs  | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|--|--|---------------------------------------|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Divisio           | on / Program                                     | me: Water Prov   | ision                                 |        |          |         |                  |                     |                     | Budget: R2          | 271 364 198         |                         |  |
| Tec<br>h 1        | To<br>improve<br>access to<br>basic<br>levels of | uMshwathi:<br>Lindokuhle<br>&Mpolweni<br>Water<br>Supply           | No. of project<br>phases<br>completed | 10     | 8        | 2       | 1 phase:<br>9    | 9                   | 9                   | 9                   | 9                   | M:IP & D                | R7 000 000                                     |
| Tec<br>h 2        | water  | Impendle:<br>Nhlambama<br>soka,<br>Nhlathimbe<br>&Khathikha<br>thi | No. of project<br>phases<br>completed | 10     | 8        | 2       | 1 phase:<br>9    | 9                   | 9                   | 9                   | 9                   | M:IP & D                | Nil  |
| Tec<br>h 3        |  | Impendle:<br>Nkangala /<br>Glen project                            | No. of project<br>phases<br>completed | 10     | 7        | 3       | 3phase:<br>8-10  | 8                   | 8                   | 9                   | 10                  | M:IP & D                | R7 000 000                                     |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs  | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target     | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|--|---------------------------------------|--------|----------|---------|----------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Tec<br>h 4        |                        | Impendle:<br>Smilobha,<br>Ntokozweni<br>Lindokuhle<br>&Fikesuthu<br>Water<br>Project | No. of project<br>phases<br>completed | 10     | 8        | 2       | 3<br>phases:<br>8-10 | 8                   | 8                   | 9                   | 10                  | M:IP & D                | R6 577 252                                     |
| Tec<br>h 5        |                        | Impendle:K<br>waNovuka<br>Water<br>Supply<br>Scheme 2                                | No. of project<br>phases<br>completed | 10     | 8        | 2       | 1 phase:<br>9        | 9                   | 9                   | 9                   | 9                   | M:IP & D                | R13 883 159                                    |
| Tec<br>h 6        |                        | Impendle:<br>LM Bulk<br>Water<br>Supply<br>Project                                   | No. of project<br>phases<br>completed | 10     | 8        | 2       | 1<br>phase:8         | 8                   | 8                   | 8                   | 8                   | M:IP & D                | R30 897 136                                    |
| Tec<br>h 7        |                        | Impendle:<br>Enguga<br>(Swampo)<br>Phase 4<br>Water<br>Supply                        | No. of project<br>phases<br>completed | 10     | 7        | 3       | 3phase:<br>8-10      | 8                   | 8                   | 9                   | 10                  | M:IP & D                | R16 328 450                                    |
| Tec<br>h 8        |                        | uMshwathi:<br>Mpethu&M<br>bhava<br>Water<br>Supply                                   | No. of project<br>phases<br>completed | 10     | 7        | 3       | 2phases<br>8&9       | 8                   | 8                   | 8                   | 9                   | M:IP & D                | R5 875 508                                     |
| Tec<br>h 9        |                        | Richmond:<br>Ephatheni<br>project  | No. of project<br>phases<br>completed | 10     | 7        | 3       | 1<br>phase:<br>8     | 8                   | 8                   | 8                   | 8                   | M:IP & D                | R18 360 187                                    |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs   | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target    | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|---|---------------------------------------|--------|----------|---------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Tec<br>h 10       |                        | Richmond:<br>Gengeshe<br>Water                                  | No. of project<br>phases<br>completed | 10     | 7        | 3       | 1<br>phase:<br>8    | 8                   | 8                   | 8                   | 8                   | M:IP & D                | R10 000 000                                    |
| Tec<br>h 11       |                        | Mkhambath<br>ini: Greater<br>Eston<br>(Ukhalo)                  | No. of project<br>phases<br>completed | 10     | 7        | 3       | 1<br>phase:<br>8    | 8                   | 8                   | 8                   | 8                   | M:IP & D                | R20 136 605                                    |
| Tec<br>h 12       |                        | uMngeni:<br>Hhaza,<br>KwaChiefM<br>ashingeni<br>Water<br>Supply | No. of project<br>phases<br>completed | 10     | 5        | 5       | 3<br>phases<br>6-8  | 6                   | 7                   | 8                   | 8                   | M:IP & D                | R15 838 386                                    |
| Tec<br>h 13       |                        | Mpofana:<br>Ebuhleni<br>Water<br>Project                        | No. of project<br>phases<br>completed | 10     | 7        | 3       | 3<br>phases<br>8-10 | 8                   | 8                   | 9                   | 10                  | M:IP & D                | R3 400 000                                     |
| Tec<br>h 14       |                        | Craigie Burn<br>Bulk Water<br>Supply                            | No. of project<br>phases<br>completed | 10     | 4        | 6       | 2<br>phases<br>5&6  | 5                   | 5                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 15       |                        | Umshwathi<br>Regional<br>Bulk Supply                            | No. of project<br>phases<br>completed | 10     | 2        | 8       | 1 phase:<br>3       | 3                   | 3                   | 3                   | 3                   | M:IP & D                | R13 288 485                                    |
| Tec<br>h 16       |                        | Umshwathi<br>Slum Water   | No. of project<br>phases<br>completed | 10     | 2        | 8       | 1 phase:<br>3       | 3                   | 3                   | 3                   | 3                   | M:IP & D                | R10 000 000                                    |
| Tec<br>h 17       |                        | Dalton Cool-<br>Air Water                                       | No. of project<br>phases<br>completed | 10     | 1        | 9       | 7<br>phases:<br>4-8 | 4                   | 6                   | 8                   | 8                   | M:IP & D                | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs   | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target    | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|---|---------------------------------------|--------|----------|---------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Tec<br>h 18       |                        | Hilton N3<br>Corridor<br>Developme<br>nt                          | No. of project<br>phases<br>completed | 10     | 2        | 8       | 1 phase:<br>3       | 3                   | 3                   | 3                   | 3                   | M:IP & D                | R8 866 223                                     |
| Tec<br>h 19       |                        | CedaraKhan<br>ya Village<br>Bulk Water                            | No. of project<br>phases<br>completed | 10     | 2        | 8       | 1 phase:<br>3       | 3                   | 3                   | 3                   | 3                   | M:IP & D                | R11 700 000                                    |
| Tec<br>h 20       |                        | Mpofana:<br>Muden<br>Water<br>Supply                              | No. of project<br>phases<br>completed | 10     | 1        | 9       | 2<br>phases:<br>2&3 | 2                   | 2                   | 3                   | 3                   | M:IP & D                | R1 549 500                                     |
| Tec<br>h 21       |                        | Richmond:<br>Zwelethu<br>Housing<br>Developme<br>nt Bulk<br>Water | No. of project<br>phases<br>completed | 10     | 1        | 9       | 7<br>phases:<br>4-8 | 4                   | 6                   | 8                   | 8                   | M:IP & D                | R2 494 158                                     |
| Tec<br>h 22       |                        | Amanda's<br>Hill Housing<br>Developme<br>nt Bulk<br>Water         | No. of project<br>phases<br>completed | 10     | 1        | 9       | 2<br>phases<br>2&3  | 2                   | 2                   | 3                   | 3                   | M:IP & D                | Nil  |
| Tec<br>h 23       |                        | St Bernards<br>Housing<br>Developme<br>nt Bulk<br>Water           | No. of project<br>phases<br>completed | 10     | 1        | 9       | 2<br>phases<br>2&3  | 2                   | 2                   | 3                   | 3                   | M:IP & D                | Nil  |
| Tec<br>h 24       |                        | Enguga,<br>Entshayaba<br>ntuMackian<br>Phase 5<br>Abstraction     | No. of project<br>phases<br>completed | 10     | 7        | 3       | 3<br>phases<br>8-10 | 8                   | 8                   | 9                   | 10                  | M:IP & D                | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs                              | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target      | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|--|---------------------------------------|--------|----------|---------|-----------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Tec<br>h 25       |                        | Mkhambat:<br>Maqongqo<br>Phase 2                   | No. of project<br>phases<br>completed | 10     | 7        | 3       | 1<br>phase:8          | 8                   | 8                   | 8                   | 8                   | M:IP & D                | R15 097 504                                    |
| Tec<br>h 26       |                        | Mkhambat:<br>Maqongqo<br>Phase 3                   | No. of project<br>phases<br>completed | 10     | 7        | 3       | 1<br>phase:8          | 8                   | 8                   | 8                   | 8                   | M:IP & D                |  |
| Tec<br>h 27       |                        | Mkhambat:<br>Maqongqo<br>Phase 4                   | No. of project<br>phases<br>completed | 10     | 7        | 3       | 1<br>phase:8          | 8                   | 8                   | 8                   | 8                   | M:IP & D                |  |
| Tec<br>h 28       |                        | Howick AC<br>Pipe<br>Replacemen<br>t               | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 29       |                        | Merrivale<br>AC Pipe<br>replacemen<br>t            | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 30       |                        | Merrivale<br>Heights AC<br>Pipe<br>Replacemen<br>t | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 31       |                        | Hilton AC<br>Pipe<br>Replacemen<br>t               | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 32       |                        | Richmond<br>AC Pipe<br>Replacemen<br>t             | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs                    | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target      | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|--|---------------------------------------|--------|----------|---------|-----------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Tec<br>h 33       |                        | Rosetta AC<br>Pipe<br>Replacemen<br>t    | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 34       |                        | Mooi River<br>AC Pipe<br>Replacemen<br>t | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | R4 613 237                                     |
| Tec<br>h 35       |                        | Camperdow<br>n AC<br>Replacemen<br>t     | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 36       |                        | Wartburg<br>AC Pipe<br>Replacemen<br>t   | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 37       |                        | Manzamnya<br>ma Water<br>Reticulation    | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | R7 000 000                                     |
| Tec<br>h 38       |                        | Manyavu<br>Water<br>Reticulation         | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 39       |                        | Nkanyezini<br>Water<br>Reticulation      | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | R8 000 000                                     |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs  | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target      | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|--|---------------------------------------|--------|----------|---------|-----------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Tec<br>h 40       |                        | Constructio<br>n of<br>Reservoirs<br>at Manyavu,<br>Nkanyezini<br>&<br>Manzamnya<br>ma | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 41       |                        | Pumlas<br>Water<br>Reticulation  | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 42       |                        | Lions River<br>Water<br>Reticulation   | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 43       |                        | uMngeni:<br>Burnam<br>Wood<br>Water<br>Reticulation                                    | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | R1 268 356                                     |
| Tec<br>h 44       |                        | uMngeni<br>LM Pressure<br>Manageme<br>nt   | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 45       |                        | uMshwathi<br>LM Pressure<br>Manageme<br>nt   | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 46       |                        | Richmond<br>Town<br>Pressure<br>Manageme<br>nt   | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs  | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target      | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|--|---------------------------------------|--------|----------|---------|-----------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Tec<br>h 47       |                        | Mooi River<br>Pressure<br>Manageme<br>nt                     | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 48       |                        | Swayimane<br>Pressure<br>Manageme<br>nt                      | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 49       |                        | Mkhambath<br>ini Pressure<br>Manageme<br>nt                  | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases:<br>4,5&6 | 4                   | 4                   | 5                   | 6                   | M:IP & D                | Nil  |
| Tec<br>h 50       |                        | uMngeni:<br>Asbestos<br>pipe replace<br>Hilton               | No. of project<br>phases<br>completed | 10     | 0        | 5       | 5<br>phases           | 1                   | 2                   | 3                   | 5                   | M:IP & D                | R8 000 000                                     |
| Tec<br>h 51       |                        | uMngeni:<br>Asbestos<br>pipe replace<br>Howick               | No. of project<br>phases<br>completed | 10     | 0        | 5       | 5<br>phases           | 1                   | 2                   | 3                   | 5                   | M:IP & D                | R7 500 000                                     |
| Tec<br>h 52       |                        | uMngeni:<br>Asbestos<br>pipe replace<br>Merrivale<br>Heights | No. of project<br>phases<br>completed | 10     | 0        | 5       | 5<br>phases           | 1                   | 2                   | 3                   | 5                   | M:IP & D                | R7 500 000                                     |
| Tec<br>h 53       |                        | uMngeni:<br>Asbestos<br>pipe replace<br>Merrivale            | No. of project<br>phases<br>completed | 10     | 0        | 5       | 5<br>phases           | 1                   | 2                   | 3                   | 5                   | M:IP & D                | R7 500 000                                     |

| IDP<br>Ref<br>No. | Strategic<br>Objective              | Measurable<br>Outputs                              | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target     | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|-------------------------------------|--|---------------------------------------|--------|----------|---------|----------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Divisi            | on / Programı                       | me: Sanitation                                     | Provision                             |        |          |         |                      |                     |                     | E                   | Budget: R59 3       | 37 222                  |  |
| Tec<br>h 54       | To<br>improve<br>access to<br>basic | uMngeni:<br>Hlaza<br>Sanitation<br>project         | No. of toilets<br>completed           | 1479   | 600      | 879     | 879                  | 220                 | 440                 | 660                 | 879                 | M:IP & D                | R3 128 160                                     |
| Tec<br>h 55       | levels of sanitation                | uMngeni:<br>Mpophome<br>ni Waste<br>Water<br>Works | No. of project<br>phases<br>completed | 10     | 1        | 9       | 7<br>phases<br>2-8   | 3                   | 6                   | 7                   | 8                   | M:IP & D                | R9 606 000                                     |
| Tec<br>h 56       |                                     | Mpofana:<br>Muden VIP<br>San project               | No. of toilets completed              | 2237   | 1205     | 1437    | 1800                 | 1050                | 1300                | 1550                | 1800                | M:IP & D                | Nil  |
| Tec<br>h 57       |                                     | Khayelisha<br>Housing<br>Project                   | No. of project<br>phases<br>completed | 10     | 7        | 3       | 2<br>phases :<br>8&9 | 8                   | 8                   | 8                   | 9                   | M:IP & D                | Nil  |
| Tec<br>h 58       |                                     | Swayimane<br>11                                    | No. of toilets completed              | 500    | 0        | 500     | 500                  | 0                   | 0                   | 250                 | 500                 | M:IP & D                | Nil  |
| Tec<br>h 59       |                                     | Richmond:<br>Gengeshe<br>Sanitation                | No.of toilets<br>completed            | То со  |          |         | 500                  | 0                   | 0                   | 250                 | 500                 | M:IP & D                | R3 654 120                                     |
| Tec<br>h 60       |                                     | uMshwathi:<br>Mpolweni<br>Sanitation               | No. of toilets completed              | 0      | 3900     | 3900    | 500                  | 0                   | 0                   | 250                 | 500                 | M:IP & D                | R12 338 560                                    |
| Tec<br>h 61       |                                     | Appelsbosc<br>h<br>Rehabilitati<br>on              | No. of project<br>phases<br>completed | 10     | 7        | 3       | 3<br>phases:<br>8-10 | 8                   | 8                   | 9                   | 10                  | M:IP & D                | Nil  |
| Tec<br>h 62       |                                     | Mpofana<br>Rehabilitati<br>on                      | No. of project<br>phases<br>completed | 10     | 7        | 3       | 3<br>phases:<br>8-10 | 8                   | 8                   | 9                   | 10                  | M:IP & D                | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs  | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target   | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|--|---------------------------------------|--------|----------|---------|--------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Tec<br>h 63       |                        | uMshwathi<br>Slump Bulk<br>Sewer   | No. of project<br>phases<br>completed | 10     | 2        | 8       | 1 phase:<br>3      | 3                   | 3                   | 3                   | 3                   | M:IP & D                | Nil  |
| Tec<br>h 64       |                        | Dalton &<br>Cool-Air<br>Bulk Sewer   | No. of project<br>phases<br>completed | 10     | 1        | 9       | 5<br>phases:<br>8  | 4                   | 6                   | 8                   | 8                   | M:IP & D                | Nil  |
| Tec<br>h 65       |                        | Mooi River<br>Water<br>Works<br>Sewer  | No. of project<br>phases<br>completed | 10     | 1        | 9       | 2<br>phases<br>2-3 | 2                   | 2                   | 3                   | 3                   | M:IP & D                | Nil  |
| Tec<br>h 66       |                        | Impendle:<br>Enguga,<br>Entshiyaban<br>tu&Maksam<br>VIP<br>Sanitation<br>project | No. of toilets<br>completed           | 1441   | 906      | 535     | 535                | 267                 | 535                 | 0                   | 0                   | M:IP & D                | Nil  |
| Tec<br>h 67       |                        | Impendle:<br>SmilobhaFik<br>esuthi VIP<br>Sanitation<br>project                  | No. of toilets<br>completed           | 1826   | 1112     | 714     | 714                | 714                 | 0                   | 0                   | 0                   | M:IP & D                | Nil  |
| Tec<br>h 68       |                        | Mkhambath<br>ini: Waste<br>Water<br>Works<br>project                             | No. of project<br>phases<br>completed | 10     | 6        | 4       | 2<br>phases<br>7&8 | 7                   | 7                   | 8                   | 8                   | M:IP & D                | R20 673 857                                    |
| Tec<br>h 69       |                        | Richmond:<br>Hopewell<br>Ward 4 VIP<br>Sanitation<br>project                     | No. of toilets<br>completed           | 4000   | 650      | 3350    | 1200               | 300                 | 600                 | 900                 | 1200                | M:IP & D                | R12 904 640                                    |

| IDP<br>Ref<br>No. | Strategic<br>Objective   | Measurable<br>Outputs                                    | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target  | Q1 target<br>30 Sep  | Q2 target<br>31 Dec     | Q3 target<br>31 Mar     | Q4 target<br>30 Jun                                     | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|--|--|---------------------------------------|--------|----------|---------|---|--|-------------------------|-------------------------|---|-------------------------|--|
| Tec<br>h 70       |  | Craigieburn  | No. of project<br>phases<br>completed | 10     | 4        | 6       | 2<br>phases<br>5&6  | 5  | 5                       | 5                       | 6   | M:IP & D                | Nil  |
| Tec<br>h 71       |  | Richmond<br>Waste<br>Water                               | No. of project<br>phases<br>completed | 10     | 2        | 8       | 4<br>phases<br>3-6  | 3  | 4                       | 5                       | 6   | M:IP & D                | R14 350 549                                    |
| Tec<br>h 72       |  | Impendle<br>Village-<br>WWTP                             | No. of project<br>phases<br>completed | 10     | 3        | 7       | 3<br>phases<br>4-6  | 4  | 4                       | 5                       | 6   | M:IP & D                | R10 000 000                                    |
| Divisio           | on / Programı  | me: Solid Waste  | e Management                          |        |          |         |   |  |                         | Budget: Em              | ployee costs  | included in Tec         | hnical budget                                  |
| Tec<br>h 73       | To develop<br>a long term<br>regional<br>waste<br>disposal<br>facility<br>within the<br>UMDM | New District<br>Landfill Site<br>commissione<br>d        | No of Project<br>Phases<br>Completed  |        |          |         | Land<br>Purchase<br>Agreeme<br>nt<br>approved<br>EIA<br>complete<br>d<br>successf<br>ully<br>Waste<br>Manage<br>ment<br>License<br>obtained | Land<br>Purchase<br>Agreement<br>approved<br>and EIA<br>starts | 33% of EIA<br>completed | 66% of EIA<br>Completed | EIA<br>approved<br>with Waste<br>Manageme<br>nt License | M:MF                    | Nil  |
| Tec<br>h 74       |  | Richmond:La<br>ndfill Site:<br>Upgraded<br>Landfill Site | No of Project<br>Phases<br>Completed  | 10     | 5        | 5       | 10  | 6&7  | 8                       | 8                       | 8&9&10  | M:MF                    | R2 000 000                                     |

| IDP<br>Ref<br>No. | Strategic<br>Objective   | Measurable<br>Outputs  | Performance<br>Measure (KPI)  | Demand | Baseline | Backlog | Annual<br>Target  | Q1 target<br>30 Sep | Q2 target<br>31 Dec               | Q3 target<br>31 Mar   | Q4 target<br>30 Jun  | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|--|--|---|--------|----------|---------|---|---------------------|-----------------------------------|---|--|-------------------------|--|
| Tec<br>h 75       |  | Mpofana<br>Landfill Site:<br>Compactor<br>purchased  | No of Project<br>Phases   | 10     | 4        | 6       | 10  | 6&7                 | 8                                 | 9   | 10   | M:MF                    | R 1,000,000                                    |
| Tec<br>h 76       | To<br>establish<br>and<br>operate a<br>Material<br>Recovery<br>Facilities,<br>Source<br>Separation<br>Systems<br>and<br>Support to<br>Small<br>Recyclers | MRFs Built<br>Increasing<br>Recyclable<br>Materials<br>Recovered<br>and Sold at<br>Better Prices<br>Small<br>Recyclers<br>Market Share<br>Improved | No of Project<br>Phases and<br>Recycling Rate   | 10     | 4        | 6       | 10 and<br>40%<br>Recyclin<br>g Rate   | 8                   | 8                                 | 9&10  | 40%<br>Recycling<br>Rate   | M:MF                    | R19 553 972                                    |
| Tec<br>h 77       | To<br>establish a<br>Biodigestor   | Biodigestor<br>Designed,<br>Tendered<br>and Built<br>Feedstock<br>Secured  | Funding<br>Secured<br>Feasibility<br>Study<br>Completed<br>PPP<br>Established<br>EIA process<br>complete<br>Application for<br>IPP license<br>secured |        |          |         | Funding<br>Secured<br>Feasibilit<br>y Study<br>Complete<br>PPP<br>Process<br>underwa<br>y<br>IPP<br>REBIDD<br>ready for<br>submissi<br>on | Funding<br>Secured  | Feasibility<br>Study on-<br>going | Feasibility<br>Study<br>Completed<br>EIA<br>process<br>underway | PPP<br>establishm<br>ent process<br>underway<br>EIA<br>Process<br>on-going<br>IPP REBID<br>application<br>prepared | M:MF                    | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective                       | Measurable<br>Outputs   | Performance<br>Measure (KPI)  | Demand | Baseline | Backlog | Annual<br>Target   | Q1 target<br>30 Sep  | Q2 target<br>31 Dec   | Q3 target<br>31 Mar   | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|--|---|---|--------|----------|---------|--|--|---|---|---------------------|-------------------------|--|
| Tec<br>h 78       | To<br>establish a<br>Compostin<br>g Facility | Composting<br>Facility<br>Established                                     | EIA obtained<br>Waste<br>Management<br>License<br>obtained<br>Funding<br>Secured<br>Proposal Call<br>undertaken for<br>PPP<br>PPP agreement |        |          |         | EIA<br>obtained<br>Waste<br>Manage<br>ment<br>License<br>secured<br>for<br>Capex<br>PPP<br>agreeme<br>nt<br>Construct<br>ion<br>Begins<br>for facility | EIA<br>obtained<br>Proposal<br>Call for<br>PPP                                       | Waste<br>Manageme<br>nt License<br>obtained<br>PPP<br>appointed | Funding<br>Secured<br>Tender for<br>Constructio<br>n of Facility<br>ready | Tender<br>Awarded   | M:MF                    | Nil  |
| Divisio           | on / Programr                                | ne: Cemeteries  | and Crematoria  |        |          |         |  |  | Вι  | udget: Employ   | ee costs inclu      | ided in Technica        | al budget                                      |
| Tec<br>h 79       | To improve<br>access to<br>cemeteries        | New<br>Cemetery at<br>Mooi River<br>established<br>for the<br>medium term | No of Project<br>Phases   | 10     | 2        | 8       | 10   | 5 and<br>Purchase<br>Agreement<br>Signed<br>Basic<br>Assessmen<br>t<br>Commence<br>s | 6&7   | 8   | 8&9&10              | M:MF                    | R500,000                                       |

| IDP<br>Ref<br>No. | Strategic<br>Objective  | Measurable<br>Outputs   | Performance<br>Measure (KPI)   | Demand     | Baseline | Backlog | Annual<br>Target  | Q1 target<br>30 Sep                                     | Q2 target<br>31 Dec   | Q3 target<br>31 Mar   | Q4 target<br>30 Jun   | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|---|---|--|------------|----------|---------|---|---|---|---|---|-------------------------|--|
| Tec<br>h 80       |   | A new<br>cemetery at<br>Richmond<br>established<br>for the<br>medium term | No of Project<br>Phases  | 10         | 2        | 8       | 10  | 5   | 6&7   | 8   | 8&9&10  | M:MF                    | R500 000                                       |
| Divisio           | on / Programi   | me: Climate Cha   | ange Mitigation a  | nd Adaptio | n        |         |   |   |   | Budget: Em  | ployee costs i  | ncluded in Tech         | nical budget                                   |
| Tec<br>h 81       | To<br>implement<br>a Climate<br>Change<br>Mitigation<br>and<br>Adoption | Climate<br>Change<br>Response<br>Strategy<br>adopted                      | Completed<br>phases:<br>Climate<br>Change<br>Response<br>Strategies and<br>Plans |            |          |         | Climate<br>Change<br>Respons<br>e Plan<br>adopted                     | Consultant<br>s submit<br>final<br>strategy             | Plan<br>Adopted by<br>Council                                   | Plan is<br>communica<br>ted to<br>citizens                      |   | M:MF                    | Nil  |
| Tec<br>h 82       | Strategy  | Project<br>Proposals<br>and<br>Fundraising<br>Strategy<br>implemented     | Project<br>Proposals<br>submitted to<br>funders                                  |            |          |         | Secure<br>Funding<br>for<br>Mitigation<br>and<br>Adaption<br>Projects | Submit<br>proposals<br>and secure<br>partial<br>funding | Implement<br>Projects<br>and Submit<br>Proposals<br>for Support | Implement<br>Projects<br>and Submit<br>Proposals<br>for Support | Implement<br>Projects<br>and Submit<br>Proposals<br>for Support | M:MF                    | Nil  |
| Divisio           | on / Programı   | me: Sports Fiel   | d Construction   |            |          |         |   |   | l   | Budget: Emplo   | oyee costs inc  | luded in Techni         | cal budget                                     |
| Tec<br>h 83       | To promote<br>sports and<br>rectreation                                 | Richmond:<br>mPhatheni<br>Sportsfield<br>Upgrade                          | No. of project<br>phases<br>completed  | 10         | 0        | 10      | 5   | 1   | 2   | 4   | 5   | M:MF                    | R3 020 464                                     |

| IDP<br>Ref<br>No. | Strategic<br>Objective   | Measurable<br>Outputs  | Performance<br>Measure (KPI)          | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |  |
|-------------------|--|--|---------------------------------------|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|--|
| Divisio           | Division / Programme: Renewable Energy and Energy Efficiency Budget: Employee costs included in Technical budget |  |                                       |        |          |         |                  |                     |                     |                     |                     |                         |  |  |
| Tec<br>h 84       | To promote<br>a green<br>environmen<br>t   | Imendle &<br>uMshwathi:<br>Feasibility<br>Studies<br>Photovoltaic<br>SolarFrom   | No. of project<br>phases<br>completed | 10     | 0        | 10      | 1                | 1                   | 1                   | 1                   | 1                   | M:MF                    | R500 000                                       |  |
| Tec<br>h 85       |  | Richmond:<br>Wind farm<br>established  | No. of project<br>phases<br>completed | 10     | 0        | 10      | 1                | 1                   | 1                   | 1                   | 1                   | M:MF                    | R500 000                                       |  |
| Divisio           | on / Programr  | ne: Roads and S  | Storm Water                           |        |          |         |                  |                     | Budget              | : Employee co       | sts included i      | n Technical bud         | lget   |  |
| Тес<br>h 86       | To maintain<br>the district<br>road<br>network   | Msunduzi:<br>Rehabilitation<br>of District<br>Road D1130<br>(AFA1) MIS<br>165345 | No. of project<br>phases<br>completed | 10     | 7        | 3       | 10               | 8                   | 8                   | 8                   | 9 & 10              | M:MF                    | R6 415 567                                     |  |

|    | PROJECT PHASES FOR PROJECTS IN TECHNICAL SERVICES                    |                                       |                       |  |  |  |  |  |  |  |  |  |
|----|--|---------------------------------------|-----------------------|--|--|--|--|--|--|--|--|--|
| 1. | Appointment service provider for feasibility study and business plan | 6. Project tender stage               |                       |  |  |  |  |  |  |  |  |  |
| 2. | Completion of feasibility study                                      | 7. Award of contract                  |                       |  |  |  |  |  |  |  |  |  |
| 3. | Approval of project business plan and registration with MIG          | 8. Project Implementation as per Proj | ect Plan / GANT Chart |  |  |  |  |  |  |  |  |  |
| 4. | Project preliminary design   | 9. Project Completion                 |                       |  |  |  |  |  |  |  |  |  |
| 5. | Project detailed design  | 10. Project handed over to O& M       |                       |  |  |  |  |  |  |  |  |  |

## 2.3 Department of Community Services

## National Key Performance Area (KPA): Social Development Services

| IDP<br>Ref<br>No. | Strategic<br>Objective         | Measurable<br>Outputs   | Performance<br>Measure (KPI)                | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|--------------------------------|---|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Divisi            | on / Program                   | me: Environme   | ntal Health                                 |        |          |         |                  |                     |                     | Budget: R5          | 651 719             |                         |  |
| Co<br>m 1         | Sustainabl<br>e<br>environm    | Food safety:<br>Legal<br>compliance   | No. of dairies inspected                    | 7 LMs  | 2 LMs    | 5 LMs   | 25               | 6                   | 6                   | 6                   | 7                   | M: SD                   | R100 000                                       |
| Co<br>m 2         | ental<br>health<br>practiced   | ental checks<br>nealth conducted  | No. of food<br>premises<br>inspected        | 7 LMs  | 2 LMs    | 5 LMs   | 100              | 25                  | 25                  | 25                  | 25                  | M: SD                   |  |
| Co<br>m 3         | througho<br>ut the<br>District | Water<br>quality<br>monitoring:<br>Tests at<br>polluted /<br>suspected<br>polluted<br>sources<br>conducted  | No. of tests<br>conducted                   | 7 LMs  | 2 LMs    | 5 LMs   | 48               | 12                  | 12                  | 12                  | 12                  | M: SD                   | R100 000                                       |
| Co<br>m 4         |                                | Tests at<br>waste water<br>treatment<br>plants<br>conducted   | No. of tests<br>conducted                   | 7 LMs  | 6LMs     | 1 LMs   | 48               | 12                  | 12                  | 12                  | 12                  | M: SD                   |  |
| Co<br>m 5         |                                | Waste<br>Managemen<br>t: Public<br>educated /<br>informed on<br>proper<br>waste<br>managemen<br>t practices | No. of<br>training<br>sessions<br>conducted | 7 LMs  | 2 LMs    | 5 LMs   | 4                | 1                   | 1                   | 1                   | 1                   | M: SD                   | R100 000                                       |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs  | Performance<br>Measure (KPI)  | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|--|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Co<br>m 6         |                        |  | No of<br>educational<br>pamphlets,<br>posters and<br>handbills<br>distributed | 7 LMs  | 2 LMs    | 5 LMs   | 10000            | 2500                | 2500                | 2500                | 2500                | M: SD                   | R65 000  |
| Co<br>m 7         |                        | Health Care:<br>Audit of<br>health care<br>risk waste<br>generators  | No. of<br>medical<br>facilities<br>audited                                    | 7 LMs  | 2 LMs    | 5 LMs   | 12               | 4                   | 4                   | 4                   | 4                   | M: SD                   | R50 000  |
| Co<br>m 8         | 1                      | Handling a<br>and disposal<br>of the dead:<br>Undertakers<br>and<br>mortuaries<br>audited for<br>legal<br>compliance | No of funeral<br>undertakers<br>premises<br>inspected                         | 7 LMs  | 2 LMs    | 5 LMs   | 20               | 5                   | 5                   | 5                   | 5                   | M: SD                   | R50 000  |
| Co<br>m 9         |                        | Vector and<br>pest<br>control:<br>Problem<br>sites treated<br>with<br>pesticide ,<br>rodent bait<br>and larvicide    | No of sites<br>treated  | 7 LMs  | 2 LMs    | 5 LMs   | 12               | 4                   | 4                   | 4                   | 4                   | M: SD                   | R50 000  |

| IDP<br>Ref<br>No. | Strategic<br>Objective  | Measurable<br>Outputs   | Performance<br>Measure<br>(KPI)                                  | Deman<br>d | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |  |  |
|-------------------|---|---|--|------------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|--|--|
| Divisio           | Division / Programme: HIV and Aids Budget: Included in MM budget  |   |  |            |          |         |                  |                     |                     |                     |                     |                         |  |  |  |
| Com<br>10         | To<br>strengthe<br>n<br>Coordinati<br>on and<br>Managem<br>ent of | New<br>incidences<br>of HIV, STI&<br>TB<br>infections<br>reduced                      | No. of a<br>Behaviour<br>Change<br>Campaign<br>supported         | 4          | 4        | 0       | 4                | 1                   | 1                   | 1                   | 1                   | HIV & Aids<br>Coord     | R1 150 000                                     |  |  |
| Com<br>11         | HIV/AIDS.   | HIV/AIDS<br>Strategy<br>reviewed  | Date of<br>reviewed<br>HIV/AIDS<br>Strategy<br>adopted           |            |          |         | 30 Sep           | 30 Sep              |                     |                     |                     | HIV & Aids<br>Coord     |  |  |  |
| Com<br>12         |   | Civil Society<br>Sector<br>Groups<br>supported.                                       | No. of Civil<br>Society<br>responses on<br>HIV/AIDS<br>supported | 3          | 1        | 2       | 2                | 1                   |                     | 1                   |                     | HIV & Aids<br>Coord     |  |  |  |
| Com<br>13         |   | Revival<br>workshops<br>held for<br>each Local<br>AIDS<br>Council                     | No. of Revival<br>Workshops<br>conducted.                        | 7          | 0        | 7       | 7                | 7                   |                     |                     |                     | HIV & Aids<br>Coord     |  |  |  |
| Com<br>14         | 1   | Project<br>proposals<br>for<br>integrating<br>WAC/ War<br>Room<br>forwarded<br>to DAC | No. of Project<br>Proposals<br>submitted                         | 7          | 0        | 7       | 7                |                     | 7                   |                     |                     | HIV & Aids<br>Coord     |  |  |  |

| IDP<br>Ref<br>No. | Strategic<br>Objective  | Measurable<br>Outputs   | Performance<br>Measure (KPI)   | Deman<br>d | Baseline      | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|---|---|--|------------|---------------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Com<br>15         |   | Increased<br>PLWHIV<br>involvement<br>in business   | No. of<br>PLWHIV skills<br>& start-up kits<br>offered to<br>business | 540        | 140           | 400     | 70               |                     |                     | 70                  |                     | HIV & Aids<br>Coord     |  |
| Com<br>16         |   | Knowledge,<br>awareness<br>& safety<br>practices<br>and use of<br>referral<br>systems by<br>the<br>Traditional<br>Practitioner<br>s increased | No. of training<br>courses<br>completed                              | 300        | 70            | 230     | 70               |                     |                     |                     | 70                  | HIV & Aids<br>Coord     |  |
| Divisio           | on / Programm   | ne: Women, Ch   | ildren, Elderly an   | d People w | ith Disabilit | ies     |                  |                     |                     | Budg                | get: Included       | in MM budget            |  |
| Com<br>17         | To<br>promote<br>gender<br>equality                                       | Human<br>rights of<br>Women,<br>promoted  | No. of<br>sessions held  | 4          | 0             | 0       | 4                | 1                   | 1                   | 1                   | 1                   | Gender<br>Coord         | R150 000                                       |
| Com<br>18         | and<br>protect<br>the<br>human<br>rights of<br>Senior                     | Healthy life<br>styles for<br>senior<br>citizens<br>promoted  | No. of<br>sessions held  | 4          | 0             | 0       | 4                | 1                   | 1                   | 1                   | 1                   | Gender<br>Coord         | R200 000                                       |
| Com<br>19         | Citizens,<br>Women,<br>People<br>with<br>Disabilitie<br>s and<br>Children | Accessibility<br>of public<br>transport<br>for people<br>with<br>disabilities<br>improved   | No. of<br>interventions<br>facilitated                               | 2          | 0             | 2       | 2                | 1                   |                     | 1                   |                     | Gender<br>Coord         | R250 000                                       |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs  | Performance<br>Measure (KPI)           | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|--|--|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Com<br>20         |                        | Equity for<br>people with<br>disabilities<br>promoted  | No. of<br>interventions<br>facilitated | 2      | 0        | 2       | 2                |                     | 1                   |                     | 1                   | Gender<br>Coord         | R250 000                                       |
| Com<br>21         |                        | Child<br>survival,<br>developme<br>nt,<br>protection<br>and<br>participatio<br>n promoted      | No. of<br>interventions<br>facilitated | 2      | 0        | 2       | 2                | 1                   |                     | 1                   |                     | Gender<br>Coord         | R500 000                                       |
| Com<br>22         |                        | Public<br>awareness<br>on the<br>rights of<br>women<br>raised                                  | No. of<br>interventions<br>facilitated | 2      | 0        | 2       | 2                |                     | 1                   |                     | 1                   | Gender<br>Coord         | R150 000                                       |
| Com<br>23         |                        | Gender<br>advocacy<br>and social<br>mobilisation<br>and nodal<br>cross-<br>cutting<br>promoted | No. of<br>sessions held                | 2      | 0        | 2       | 2                | 1                   |                     | 1                   |                     | Gender<br>Coord         | R100 000                                       |
| Com<br>24         |                        | Implementa<br>tion of<br>legislation<br>pertaining<br>to older<br>persons<br>promoted          | No. of<br>sessions held                | 2      | 0        | 2       | 2                |                     | 1                   |                     | 1                   | Gender<br>Coord         | R150 000                                       |

| IDP<br>Ref<br>No. | Strategic<br>Objective  | Measurable<br>Outputs  | Performance<br>Measure (KPI)                        | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable)        |
|-------------------|---|--|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|---|
| Com<br>25         |   | Gender<br>institutional<br>isation<br>strengthene<br>d         | No. of<br>sessions held                             | 2      | 0        | 2       | 2                | 1                   |                     | 1                   |                     | Gender<br>Coord         | R100 000  |
| Com<br>26         |   | Pension<br>points<br>monitored<br>for safety                   | No. on<br>inspections<br>carried out                | 2      | 0        | 2       | 2                |                     | 1                   |                     | 1                   | Gender<br>Coord         | R150 000  |
| Divisio           | on / Program  | ne: Sports and   | Recreation  |        |          |         |                  |                     |                     | Budget: In          | cluded in MN        | /I budget               |   |
| Com<br>27         | To<br>promote<br>sports and<br>recreation<br>througho<br>ut the | Sport<br>Federations<br>in the<br>uMDM<br>games<br>supported   | No. supported                                       | 15     | Nil      | 15      | 15               | 15                  | 15                  |                     |                     | M: SD                   | R1 500 000<br>(Plus R3 020<br>464 for<br>project exp) |
| Com<br>28         | District  | Selected<br>athletes for<br>SALGA<br>Games<br>trained          | Date of<br>completion of<br>training                |        |          |         | 01 Nov           |                     | 01 Nov              |                     |                     | M: SD                   | R3 696 000  |
| Com<br>29         |   | Local sports<br>associations<br>promoted<br>and<br>established | No. of local<br>sports<br>associations<br>supported | 7      | 2        | 5       | 5                | 5                   |                     |                     |                     | M: SD                   | R1 500 000  |

| IDP<br>Ref<br>No. | Strategic<br>Objective                           | Measurable<br>Outputs   | Performance<br>Measure (KPI)                             | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|--|---|--|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Divisio           | on / Programi                                    | me: Arts and Cu   | lture  |        |          |         |                  |                     |                     | Bud                 | get: Included       | in MM budget            |  |
| Com<br>30         | To<br>promote<br>arts and<br>culture<br>througho | Arts and<br>Culture<br>Council<br>Iaunched                            | Date<br>launched   |        |          |         | 31 Dec           |                     | 31 Dec              |                     |                     | M: SD                   | R350 000                                       |
| Com<br>31         | ut the<br>District                               | Culture<br>promoted<br>through<br>Izintombi(m<br>aidens)<br>zomhlanga | Date of event  |        |          |         | 31 Dec           |                     | 31 Dec              |                     |                     | M: SD                   |  |
| Com<br>32         |  | Transport<br>for uMkhosi<br>womhlanga<br>arranged                     | Date of<br>uMkhosi<br>womhlanga                          |        |          |         | 30 Sep           | 30 Sep              |                     |                     |                     | M: SD                   |  |
| Com<br>33         |  | Developme<br>nt of Artists<br>in the<br>uMDM<br>promoted              | Date of event  |        |          |         | 31 Dec           |                     | 31 Dec              |                     |                     | M: SD                   |  |
| Com<br>34         |  | Arts and<br>culture<br>competition<br>s at local<br>level<br>revived  | Date of<br>completion of<br>various arts<br>competitions |        |          |         | 30 Jun           |                     |                     |                     | 30 Jun              | M: SD                   |  |

| IDP<br>Ref<br>No. | Strategic<br>Objective             | Measurable<br>Outputs  | Performance<br>Measure (KPI)                  | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------------------|--|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Divisio           | on / Programm                      | ne: Youth Deve   | lopment                                       |        |          |         |                  |                     |                     | Budget:             | Included in M       | IM budget               |  |
| Com<br>35         | To<br>promote<br>youth<br>developm | District<br>Youth<br>Forum<br>established  | Date<br>established                           |        |          |         | 31-Dec           |                     | 31-Dec              |                     |                     | M: SD                   | R100 000                                       |
| Com<br>36         | ent in the<br>District             | Capacitate<br>the Youth<br>Forum in<br>dealing with<br>Youth<br>matters                | Date of<br>workshop                           |        |          |         | 31 Mar           |                     |                     | 31 Mar              |                     | M: SD                   | R100 000                                       |
| Com<br>37         |                                    | Strategic<br>planning<br>session for<br>the Youth<br>Forum                             | Date of Strat<br>Plan                         |        |          |         | 31 Jan           |                     |                     | 31 Jan              |                     | M: SD                   | R100 000                                       |
| Com<br>38         |                                    | Youth<br>Awareness<br>Campaign<br>implemente<br>d                                      | No. of events<br>/ initiatives<br>implemented | 25     | 0        | 25      | 25               | 6                   | 9                   | 7                   | 3                   |                         | R600 000                                       |
| Com<br>39         |                                    | Youth in<br>poor<br>households<br>assisted in<br>registering<br>in tertiary<br>schools | No. of<br>households<br>assisted              | 5      | 0        | 5       | 5                | 5                   |                     |                     |                     |                         | R600 000                                       |

| IDP<br>Ref<br>No. | Strategic<br>Objective                                      | Measurable<br>Outputs  | Performance<br>Measure (KPI)                                    | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|---|--|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Divisio           | on / Programr   | ne: Emergency  | Services – Fire   |        |          |         |                  |                     |                     | Budget: R2          | 8 869 794           |                         |  |
| Com<br>40         | To protect<br>and save<br>life and<br>property<br>from fire | Effective<br>handling of<br>incidents by<br>Fire<br>Personnel      | No. of Fire<br>Fighters<br>undergone<br>specialized<br>training | 99     | 0        | 99      | 50               | 12                  | 13                  | 12                  | 13                  | Chief Fire Of           | Nil  |
| Com<br>41         | and other<br>threatenin<br>g hazards<br>and to<br>render    | Availability<br>of response<br>vehicles in<br>case of<br>incident  | No. of fire<br>engines<br>leased                                | 8      | 3        | 5       | 2                | 0                   | 0                   | 1                   | 1                   | Chief Fire Of           | R1 584 000                                     |
| Com<br>42         | humanitar<br>ian aid  | Fire related<br>incident s<br>caused by<br>Communitie<br>s reduced | No. of<br>presentations<br>made at<br>schools                   | 60     | 0        | 60      | 60               | 15                  | 15                  | 15                  | 15                  | Chief Fire Of           | Nil  |
| Com<br>43         |   | SANS 10090<br>achieved   | Time from call<br>to out of<br>station                          | 3 min  | 3 min    | Nil     | 3 min            | 3 min               | 3 min               | 3 min               | 3 min               | Chief Fire Of           | Nil  |
| Com<br>44         |   | Time from<br>station to<br>fire reduced                            | Time taken<br>from station<br>to fire                           | 30 min | 120 min  | 90min   | 30 min           | 30 min              | 30 min              | 30 min              | 30 min              | Chief Fire Of           | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective  | Measurable<br>Outputs  | Performance<br>Measure (KPI)  | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|---|--|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|--|
| Com<br>45         | To reduce<br>the<br>probabilit<br>y of<br>disaster<br>occurrenc | Legal<br>compliance<br>with NDMF<br>of 2005                            | Services - Disaste<br>No. of risk<br>mapping<br>sessions<br>conducted | 8 8    | 1        | 7       | 7                | 1                   | 2                   | 2                   | 2 <b>2</b> 2        | HoDM                    | Nil  |
| Com<br>46         | es; to take<br>effective<br>action<br>during<br>disasters;      | Safety at<br>schools<br>promoted                                       | No. of safety<br>sessions<br>conducted at<br>schools                  | 40     | 0        | 40      | 40               | 10                  | 10                  | 10                  | 10                  | HoDM                    | Nil  |
| Com<br>47         | to provide<br>immediat<br>e<br>response                         | Social crime<br>prevention<br>workshops<br>conducted                   | No. of<br>workshops<br>conducted                                      | 7      | 0        | 7       | 7                | 1                   | 2                   | 2                   | 2                   | HoDM                    | Nil  |
| Com<br>48         | and<br>recovery   | Awareness<br>Campaign of<br>communica<br>ble diseases<br>conducted     | No. of<br>exhibitions<br>coordinated<br>with strategic<br>partners    | 7      | 0        | 7       | 7                | 1                   | 2                   | 2                   | 2                   | HoDM                    | Nil  |
| Com<br>49         |   | Community<br>education<br>and<br>awareness<br>on hazards<br>rolled out | No. of<br>community<br>communicatio<br>ns conducted                   | 4      | 0        | 4       | 4                | 1                   | 1                   | 1                   | 1                   | HoDM                    | Nil  |
| Com<br>50         |   | Response to<br>disaster<br>through<br>ICMS(softw<br>are)               | Time taken to respond   | 72 hrs | 72 hrs   | Nil     | 72 hrs           | 72 hrs              | 72 hrs              | 72 hrs              | 72 hrs              | HoDM                    | R2 000 000                                     |

| IDP<br>Ref<br>No. | Strategic<br>Objective                  | Measurable<br>Outputs  | Performance<br>Measure<br>(KPI) | Demand | Baseline     | Backlog      | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|---|--|---------------------------------|--------|--------------|--------------|------------------|------------------------|------------------------|------------------------|------------------------|-------------------------|--|
| Divisio           | on / Programme:                         | Local Economic   | Development                     | Budg   | et: R2 809 4 | 196 (Sports, | HIV & Aid        | s, Youth, Tou          | urism, Arts 8          | Culture mov            | ved to releva          | nt Divisions /          | Programmes)                                    |
| Com<br>51         | To create a<br>conducive<br>environment | Economic<br>Council<br>established   | Date of<br>establishment        |        |              |              | 30-Jun           |                        |                        |                        | 30-Jun                 | M: ED                   | Nil  |
| Com<br>52         | for:<br>- Rural<br>development;<br>and  | uMDM<br>Business<br>Expo<br>organised  | Date of the<br>Expo             |        |              |              | 31-Mar           |                        |                        | 31-Mar                 |                        | M: ED                   | Nil  |
| Com<br>53         | - Local<br>economic<br>development      | District<br>Growth and<br>Development<br>Plan<br>approved                    | Date of<br>approval             |        |              |              | 30 Jun           |                        |                        |                        | 30 -Jun                | M: ED                   | Nil  |
| Com<br>54         |   | SMME,<br>Cooperatives<br>support<br>programme<br>implemented                 | No. of<br>workshops<br>held     | 4      | 0            | 4            | 4                | 1                      | 1                      | 1                      | 1                      | M: ED                   | Nil  |
| Com<br>55         |   | Rural<br>Development<br>/ Agriculture<br>Support<br>Programme<br>implemented | No. of<br>workshops<br>held     | 4      | 0            | 4            | 4                | 1                      | 1                      | 1                      | 1                      | M: ED                   | Nil  |
| Com<br>56         |   | LED Strategy<br>reviewed   | Date of<br>completion           |        |              |              | 30 Jun           |                        |                        |                        | 30 Jun                 | M: ED                   | Nil  |
| Com<br>57         |   | Agriculture<br>Plan<br>approved  | Date of<br>approval             |        |              |              | 31 Mar           |                        |                        | 31 Mar                 |                        | M: ED                   | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective  | Measurable Outputs                                    | Performance<br>Measure (KPI)   | Demand | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|---|---|--|--------|----------|---------|------------------|------------------------|------------------------|------------------------|------------------------|-------------------------|--|
| Divisio           | on / Programme  | : Tourism Development                                 |  |        |          |         |                  |                        |                        | Budget: R              | 2 182 032              |                         |  |
| Com<br>58         | To develop<br>an  | Marketing Plan<br>implemented                         | Date<br>implemented  |        |          |         | 30-Jun           |                        |                        |                        | 30-Jun                 | M: ED                   | R60 000  |
| Com<br>59         | economically<br>viable and<br>tourist<br>friendly<br>District that<br>increases | Mandela Day<br>Marathon organised                     | % completion<br>of preparation<br>for the<br>Mandela Day<br>Marathon | 100%   | 50%      | 50%     | 50%              | 50%                    |                        |                        |                        | M: ED                   | R1 500 000                                     |
| Com<br>60         | tourism and<br>job<br>opportunities   | Tourism brochure<br>Developed                         | No. of tourism<br>brochures<br>developed                             | 1      | Nil      | 1       | 1                |                        |                        |                        | 1                      | M: ED                   | R350 000                                       |
| Com<br>61         |   | SMME/Capacity<br>building workshops<br>conducted      | No. of<br>workshops<br>conducted                                     | 2      | Nil      | 2       | 2                |                        | 1                      |                        | 1                      | M: ED                   | R100 000                                       |
| Com<br>62         |   | Exhibitions/Craft<br>promotion/marketing<br>organised | No. of<br>exhibitions<br>organised                                   | 2      | Nil      | 2       | 2                |                        | 1                      |                        | 1                      | M: ED                   | R100 000                                       |
| Com<br>63         |   | District Tourism<br>Office at Tourism<br>Hub opened   | No. of District<br>Tourism<br>Offices<br>opened                      | 1      | Nil      | 1       |                  | 1                      |                        |                        |                        | M: ED                   | R500 000                                       |

# National Key Performance Area (KPA): Spatial and Environmental Management

| IDP<br>Ref<br>No. | Strategic<br>Objective                         | Measurable<br>Outputs                                       | Performance<br>Measure (KPI)                                | Demand    | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Responsible<br>Official  | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|--|---|---|-----------|----------|---------|------------------|------------------------|------------------------|------------------------|------------------------|--------------------------|--|
| Division          | ) / Programme: D                               | evelopment Planning   |   |           |          |         |                  |                        | I                      | Budget: R2             | 681 197                |                          |  |
| Com<br>64         | To ensure<br>sustainable<br>and<br>coordinated | Environmental<br>Management<br>Framework (EMF)<br>developed | Date of<br>finalisation of<br>EMF                           |           |          |         | 30-Jun           |                        |                        |                        | 30 Jun                 |                          | R426 000                                       |
| Com<br>65         | development<br>throughout<br>the uMDM          | Wall- to- wall<br>Schemes for LMs                           | Date of<br>adoption of<br>Schemes                           |           |          |         | 30-Jun           |                        |                        |                        | 30 Jun                 |                          | R200 000                                       |
| Com<br>66         |  | Appointment of the<br>Environmental<br>Specialist           | Date of appointment   |           |          |         | 31-Dec           |                        | 31 Dec                 |                        |                        |                          | R430 000                                       |
| Division          | / Programme: G                                 | eographic Information                                       | System (GIS)  |           |          |         |                  |                        |                        | Budget: R1             | 426 532                | ·                        |  |
| Com<br>67         | To support<br>and maintain<br>user             | Turnaround time for Call Out resolution                     | Time taken to<br>provide GIS<br>support                     | 3 -8 Hrs. | 5 Hrs.   | 3 Hrs.  | 4 Hrs.           | 7 Hrs.                 | 6 Hrs.                 | 5 Hrs.                 | 4 Hrs                  | GIS<br>Spec/DBA<br>Admin | Nil  |
| Com<br>68         | Departments<br>with GIS<br>requirements        | System available to<br>all Business Units                   | % Up-time   | 100%      | 80%      | 20%     | 100%             | 85%                    | 90%                    | 95%                    | 100%                   | GIS<br>Spec/DBA<br>Admin | Nil  |
| Com<br>69         |  | Data maintained   | Date of<br>review of<br>LUMS, TPS<br>and SDFs               |           |          |         | 30 Jun           |                        |                        |                        | 30 Jun                 | GIS<br>Spec/DBA<br>Admin | Nil  |
| Com<br>70         |  |   | Date of<br>review of<br>water<br>infrastructure<br>database |           |          |         | 30 Jun           |                        |                        |                        | 30 Jun                 | GIS<br>Spec/DBA<br>Admin | Nil  |
| Com<br>71         |  |   | Date of<br>valuation rolls<br>reviewed and<br>maintained    |           |          |         | 30 Jun           |                        |                        |                        | 30 Jun                 | GIS<br>Spec/DBA<br>Admin | Nil  |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs | Performance<br>Measure (KPI) | Demand | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2<br>target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>applicable) |
|-------------------|------------------------|-----------------------|------------------------------|--------|----------|---------|------------------|------------------------|------------------------|------------------------|------------------------|-------------------------|--|
| Com               |                        |                       | Date of                      |        |          |         | 30 Jun           |                        |                        |                        | 30 Jun                 | GIS                     | Nil  |
| 72                |                        |                       | metadata                     |        |          |         |                  |                        |                        |                        |                        | Spec/DBA                |  |
|                   |                        |                       | maintenance                  |        |          |         |                  |                        |                        |                        |                        | Admin                   |  |
|                   |                        |                       | and publishing               |        |          |         |                  |                        |                        |                        |                        |                         |  |
|                   |                        |                       | completed                    |        |          |         |                  |                        |                        |                        |                        |                         |  |
| Com               |                        | Software              | Date of                      |        |          |         | 31 Oct           |                        | 31 Oct                 |                        |                        | GIS                     | R120 000                                       |
| 73                |                        | maintained            | completion of                |        |          |         |                  |                        |                        |                        |                        | Spec/DBA                |  |
|                   |                        |                       | ESRI License                 |        |          |         |                  |                        |                        |                        |                        | Admin                   |  |
|                   |                        |                       | Renewal                      |        |          |         |                  |                        |                        |                        |                        |                         |  |
| Com               |                        | Hardware              | Date of                      |        |          |         | 31 Mar           |                        |                        | 31 Mar                 |                        | GIS                     | R160 000                                       |
| 74                |                        | maintained            | Maintenance                  |        |          |         |                  |                        |                        |                        |                        | Spec/DBA                |  |
|                   |                        |                       | of GIS                       |        |          |         |                  |                        |                        |                        |                        | Admin                   |  |
|                   |                        |                       | Operational                  |        |          |         |                  |                        |                        |                        |                        |                         |  |
|                   |                        |                       | Hardware                     |        |          |         |                  |                        |                        |                        |                        |                         |  |
|                   |                        |                       | completed                    |        |          |         |                  |                        |                        |                        |                        |                         |  |

# 2.4 Department of Financial Services

# National Key Performance Area (KPA): Financial Viability and Management

| IDP<br>Ref<br>No. | Strategic<br>Objective                     | Measurable<br>Outputs   | Performance<br>Measure (KPI)   | Demand            | Baseline | Backlog | Annual<br>Target     | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4<br>target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|--|---|--|-------------------|----------|---------|----------------------|---------------------|---------------------|---------------------|------------------------|-------------------------|---|
| Divisi            | on / Programme                             | : Expenditure Cont  | rol  |                   |          |         |                      |                     |                     |                     | Bud                    | get R: 8 667 643        | 3   |
| Fin1              | To improve<br>expenditure<br>control       | Monthly<br>reconciliation of<br>creditors and<br>bank balances      | No. of monthly reconciliations   | 12                | 12       | 12      | 12                   | 3                   | 3                   | 3                   | 3                      | M: IC                   | Nil   |
| Fin<br>2          |  | Payment of<br>creditors   | No. of days of<br>creditors age<br>analysis  | Within<br>30 Days | 90 days  | 60 days | Within<br>30<br>days | Within 30<br>days   | Within 30<br>days   | Within 30<br>days   | Within<br>30 days      | M: IC                   | Nil   |
| Fin<br>3          |  | Compliance with<br>prescribed dates<br>of monthly<br>returns        | No. of monthly returns   | 12                | 12       | 12      | 12                   | 3                   | 3                   | 3                   | 3                      | M: IC                   | Nil   |
| Fin<br>4          |  | Compliance with<br>prescribed dates<br>of annual<br>returns         | No. of annual<br>returns   | 1                 | 1        | 1       | 1                    | 0                   | 0                   | 0                   | 1                      | M: IC                   | Nil   |
| Fin<br>5          |  | % of the capital<br>budget actually<br>spent on capital<br>projects | % Spent<br>(Total spending<br>on capital<br>projects / Total<br>capital budget)<br>x 100 | 100%              | 110%     | -10%    | 100%                 | 100%                | 100%                | 100%                | 100%                   | M: IC                   | Nil   |
| Divisi            | on / Programme                             | : Supply Chain Mai  | nagement   |                   |          |         |                      |                     |                     |                     | Budget: R1             | 802 608                 |   |
| Fin<br>6          | To improve<br>the<br>procurement<br>system | Time taken to<br>place an order<br>reduced                          | No. of days for<br>requisition to be<br>converted to a<br>purchase order<br>outstanding  | 5 days            | 5 days   | Nil     | 5 days               | 5 days              | 5 days              | 5 days              | 5 days                 | M: SC                   | Nil   |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs   | Performance<br>Measure (KPI)  | Demand  | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|------------------------|---|---|---------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|---|
| Fin<br>7          |                        | Time taken to<br>finalize<br>specification of<br>Bid / Tender<br>reduced  | No. of days   | 8 days  | 8 days   | Nil     | 8 days           | 8 days              | 8 days              | 8 days              | 8 days              | M: SC                   | Nil   |
| Fin<br>8          |                        | Time taken to<br>finalize<br>evaluation of<br>Bid / Tender<br>reduced   | No. of days<br>from close of<br>tender  | 10 days | 15 days  | 5 days  | 10 days          | 10 days             | 10 days             | 10 days             | 10 days             | M: SC                   | Nil   |
| Fin<br>9          |                        | Time between<br>the evaluation<br>process and the<br>adjudication<br>process<br>reduced   | No. of days   | 7 days  | 30 days  | 23 days | 7 days           | 7 days              | 7 days              | 7 days              | 7 days              | M: SC                   | Nil   |
| Fin<br>10         |                        | Legislative<br>compliance<br>(including<br>completion of<br>declaration of<br>interest form<br>by each<br>employee)<br>improved | % of<br>submission of<br>declarations of<br>interest forms<br>completed by<br>ClIrs and Staff | 100%    | 0%       | 100%    | 100%             | 100%                | 100%                | 100%                | 100%                | M: SC                   | Nil   |
| Fin<br>11         |                        | Assets that are<br>obsolete<br>disposed of  | Date of<br>disposal   |         |          |         | 30-Jun           |                     |                     |                     | 30-Jun              | M: SC                   | Nil   |

| IDP<br>Ref<br>No. | Strategic<br>Objective                                    | Measurable<br>Outputs   | Performance<br>Measure (KPI)  | Demand                                 | Baseline                  | Backlog     | Annual<br>Target     | Q1<br>target<br>30 Sep | Q2 target<br>31 Dec | Q3<br>target<br>31<br>Mar | Q4<br>target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|---|---|---|--|---------------------------|-------------|----------------------|------------------------|---------------------|---------------------------|------------------------|-------------------------|---|
| Divisio           | n / Programme: Bud  | geting and Reporti  | ng  |  |                           |             |                      |                        |                     |                           | Bu                     | dget: R7 520 76         | 54  |
| Fin<br>12         | To improve the<br>budgeting and<br>reporting<br>processes | Budget / IDP<br>Process Plan<br>adhered to                      | Date of<br>Process Plan<br>fully<br>implemented                       |  |                           |             | 30-Aug               | 30-Aug                 |                     |                           |                        | M:B & R                 | Nil   |
| Fin13             |   | Submission of<br>all monthly<br>returns                         | No. of returns submitted  | 12                                     | 0                         | 12          | 12                   | 3                      | 3                   | 3                         | 3                      | M:B & R                 | Nil   |
| Fin<br>14         |   | Submission of<br>all quarterly<br>returns                       | No. of returns submitted  | 4                                      | 0                         | 4           | 4                    | 1                      | 1                   | 1                         | 1                      | M:B & R                 | Nil   |
| Fin15             |   | Submission of<br>all bi annual<br>returns                       | No. of returns submitted  | 2                                      | 0                         | 2           | 2                    |                        | 1                   |                           | 1                      | M:B & R                 | Nil   |
| Fin<br>16         |   | AFSs<br>submitted on<br>time                                    | Date of submission  |  |                           |             | 30-Aug               | 30-Aug                 |                     |                           |                        | M:B & R                 | Nil   |
| Fin17             |   | Fixed Asset<br>Register<br>reconciled<br>with General<br>Ledger | No. of<br>reconciliations   | 12                                     | 0                         | 12          | 12                   | 3                      | 3                   | 3                         | 3                      | M:B & R                 | Nil   |
| Divisio           | n / Programme: Inco                                       | me Control  | •   |  |                           |             |                      |                        |                     |                           | Buc                    | lget R: 3 123 12        | 22  |
| Fin<br>18         | To improve<br>income control                              | Total No.<br>customers -<br>database                            | % of<br>customers<br>billed/Total<br>No, of<br>Customers-<br>database | 100%<br>(29499 No.<br>of<br>customers) | 87%<br>(25894 /<br>29499) | 13%         | 100%                 | 100%                   | 100%                | 100%                      | 100%                   | M: IC                   | Nil   |
| Fin<br>19         |   | Cash collected<br>from<br>customers                             | No. of days<br>outstanding  | 30 days                                | + 180<br>days             | 180<br>days | Within<br>30<br>days | Within<br>30 days      | Within<br>30 days   | Within<br>30<br>days      | Within<br>30 days      | M: IC                   | Nil   |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs                   | Performance<br>Measure (KPI)   | Demand   | Baseline | Backlog     | Annual<br>Target | Q1<br>target<br>30 Sep | Q2 target<br>31 Dec | Q3<br>target<br>31<br>Mar | Q4<br>target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|------------------------|---|--|----------|----------|-------------|------------------|------------------------|---------------------|---------------------------|------------------------|-------------------------|---|
| Fin<br>20         |                        | Debt<br>Collection %                    | % of<br>collection:<br>Amount<br>collected /<br>sales raised   | 100%     | 53%      | 47%         | 70%              | 35%                    | 40%                 | 50%                       | 70%                    | M: IC                   | Nil   |
| Fin<br>21         |                        | Suspense<br>Account                     | Monthly<br>reconciled<br>Suspense<br>Account with<br>Analysis of<br>Balance  | 12       | 0        | 12          | 12               | 3                      | 3                   | 3                         | 3                      | M: IC                   | Nil   |
| Fin<br>22         |                        | Consumer<br>Deposits<br>Reconciliations | Monthly<br>reconciled -<br>New<br>customers and<br>Terminated  | 12       | 0        | 12          | 12               | 3                      | 3                   | 3                         | 3                      | M: IC                   | Nil   |
| Fin<br>23         |                        | Reviewed<br>Daily Banking<br>Report     | No. of daily reviews   | 250 days | 52 Days  | 198<br>Days | 250<br>Days      | 62 days                | 63 days             | 62<br>days                | 63 days                | M: IC                   | Nil   |
| Fin<br>24         |                        | Debt coverage<br>ratio                  | Ratio<br>[(Total<br>operating<br>revenue<br>received) -<br>(operating<br>grants<br>received) /<br>debt service<br>payments<br>due, including<br>interest and<br>capital] | 16:1     | 9:1      | 7:1         | 16:1             | 16:1                   | 16:1                | 16:1                      | 16:1                   | M: IC                   | Nil   |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable<br>Outputs  | Performance<br>Measure (KPI)  | Demand  | Baseline     | Backlog      | Annual<br>Target | Q1<br>target<br>30 Sep | Q2 target<br>31 Dec | Q3<br>target<br>31<br>Mar | Q4<br>target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|------------------------|--|---|---------|--------------|--------------|------------------|------------------------|---------------------|---------------------------|------------------------|-------------------------|---|
| Fin<br>25         |                        | Outstanding<br>service<br>debtors to<br>revenue                              | No. of days<br>debtors are<br>outstanding<br>(Total<br>outstanding<br>debtors /<br>Actual<br>revenue<br>received for<br>services) x 100                   | 60 days | 1307<br>days | 1247<br>days | 245              | 245                    | 245                 | 245                       | 245                    | M: IC                   | Nil   |
| Fin<br>26         |                        | Cost coverage<br>ratio   | Ratio<br>[All available<br>cash at a<br>particular<br>time) +<br>(Investments)-<br>Conditional<br>grants)]/<br>Monthly fixed<br>operating<br>expenditure) | 1:1     | 1:1          | 1:1          | 1:1              | 1:1                    | 1:1                 | 1:1                       | 1:1                    | M: IC                   | Nil   |
| Fin<br>27         |                        | R debtors<br>outstanding as<br>a % of<br>revenue<br>received for<br>services | % Achieved<br>(Total<br>outstanding<br>debtors/<br>Actual<br>revenue<br>received for<br>services) x 100   | Nil %   | 522          | 522          | Nil %            | Nil %                  | Nil %               | Nil %                     | Nil %                  | M: IC                   | Nil   |

| IDP<br>Ref<br>No. | Strategic Objective   | Measurable<br>Outputs   | Performance<br>Measure (KPI)   | Demand | Baseline | Backlog | Annual<br>Target | Q1<br>target<br>30 Sep | Q2 target<br>31 Dec | Q3<br>target<br>31 Mar | Q4<br>target<br>30 Jun | Responsi<br>ble<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|---|---|--|--------|----------|---------|------------------|------------------------|---------------------|------------------------|------------------------|-----------------------------|---|
| Divisio           | on / Programme: Custo   | mer Care  |  |        |          |         |                  |                        | Budget: I           | ncluded in o           | other Divis            | ions of Finar               | ce Budget                                     |
| Fin<br>28         | To ensure<br>mainstreaming and<br>institutionalization<br>of Batho Pele in line<br>with the<br>Municipality's | District –wide<br>Batho Pele<br>Forum<br>established  | Date of a fully<br>Functional<br>Batho Pele<br>(Technical)<br>Forum<br>established |        |          |         | 30<br>Sep        | 30 Sep                 |                     |                        |                        | M: CC                       | Nil   |
| Fin<br>29         | Corporate Strategy<br>of being Citizen-<br>Centric  |   | Batho Pele<br>Campaigns<br>implemented   | 4      | 4        | 4       | 4                | 1                      | 1                   | 1                      | 1                      | M: CC                       | Nil   |
| Fin<br>30         |   | Batho Pele<br>Service<br>Improvement<br>Advisory<br>Forum<br>established in<br>each Local<br>Municipality | No. of<br>functional<br>(Community)<br>Advisory<br>Forums<br>established           | 6      | 6        | 6       | 6                | 2                      | 1                   | 2                      | 1                      | M: CC                       | Nil   |
| Fin<br>31         |   | Consumer<br>Education &<br>Feedback<br>Sessions<br>conducted  | No. of<br>Consumer<br>Education &<br>Feedback<br>sessions held                     | 24     | 12       | 12      | 12               | 3                      | 3                   | 3                      | 3                      | M: CC                       | Nil   |
| Fin<br>32         |   | Standard<br>Operating<br>Procedures<br>developed  | Date of<br>adoption of<br>Standard<br>Operating<br>Procedure<br>Manual             |        |          |         | 31<br>Dec        |                        | 31 Dec              |                        |                        | M: CC                       | Nil   |

# 2.5 Department of Corporate Services

# National Key Performance Area (KPA): Institutional Development and Transformation

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable Outputs  | Performance<br>Measure (KPI)  | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|------------------------|---|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|---|
| Priority          | Area: Human            | Resource Management   |   |        |          |         |                  |                     |                     | Budget: F           | R14 344 118         |                         |   |
| Corp 1            | To<br>become<br>an     | Workplace Skills Plan<br>(WSP) in line with the<br>Employment Equity      | Date of<br>completion of<br>Skills Audit  |        |          |         | 31 Dec           | N/A                 | 31 Dec              | N/A                 | N/A                 | M: HR                   | R2 706 716                                    |
| Corp 2            | employer<br>of choice  | Plan (EEP) approved   | Date of WSP<br>submitted  |        |          |         | 30-Jun           | N/A                 | N/A                 | N/A                 | 30-Jun              | M: HR                   |   |
| Corp 3            |                        | Budget spent on WSP   | % Spent (Actual<br>amount spent<br>on WSP /<br>Budgeted<br>amount for<br>WSP) X 100 | 100%   | Nil      | 100%    | 100%             | 25%                 | 50%                 | 75%                 | 100%                | M: HR                   | Nil   |
| Corp 4            |                        | Strategic Plan on the<br>Approach to<br>Employee Relations<br>implemented | No. of quarterly<br>milestones<br>implemented                                       | 4      | Nil      | 4       | 4                | 1                   | 1                   | 1                   | 1                   | M: HR                   |   |
| Corp 5            |                        | Career Development<br>and Progression Plan<br>in place                    | Date of<br>adoption of Plan   |        |          |         | 30 Jun           | N/A                 | N/A                 | N/A                 | 30 Jun              | M: HR                   | R165 000                                      |
| Corp 6            |                        | Adopted Individual<br>Performance<br>Management<br>Strategy               | Date of the<br>adoption   |        |          |         | 31 Mar           | N/A                 | N/A                 | 31 Mar              | N/A                 | M: HR                   | R165 000                                      |
| Corp 7            |                        | Adopted Diversity<br>Management<br>Programme                              | Date of<br>adoption   |        |          |         | 30 Jun           | N/A                 | N/A                 | N/A                 | 30 Jun              | M: HR                   | R165 000                                      |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable Outputs   | Performance<br>Measure (KPI)  | Deman<br>d | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|------------------------|--|---|------------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|---|
| Corp 8            |                        | Reviewed<br>Organizational<br>Structure<br>implemented                           | % of prioritised<br>positions filled                                    | 100%       | Nil      | 100%    | 100%             | 25%                 | 50%                 | 75%                 | 100%                | M: HR                   | R850 000                                      |
| Corp 9            |                        | Scarce Skills Report<br>approved   | Date of<br>approval   |            |          |         | 30 Sep           | 30 Sep              | N/A                 | N/A                 | N/A                 | EM:Corp                 | Nil   |
| Corp<br>10        |                        | Injuries on duty<br>reduced in line with<br>the Health and Safety<br>legislation | % of Injuries on<br>Duty (IOD's)<br>reduced                             | 100%       | 100%     | 100%    | 100%             | 100%                | 100%                | 100%                | 100%                | M: HR                   | R500 000                                      |
| Corp<br>11        |                        | Health and Safety in<br>the workplace<br>promoted                                | No. of Health<br>and Safety<br>Committee<br>meetings held               | 10         | Nil      | 10      | 10               | 2                   | 3                   | 2                   | 3                   | M:HR                    | R166 600                                      |
| Corp<br>12        |                        | Team spirit and<br>organisational<br>development<br>promoted                     | No. of<br>Employee<br>Wellness<br>Committee<br>meetings held            | 4          | Nil      | 4       | 4                | 1                   | 1                   | 1                   | 1                   | M: HR                   | R527 000                                      |
| Corp<br>13        |                        | Accurate leave<br>records and batch<br>reports available                         | No. of average<br>percentage of<br>leave forms<br>received<br>processed | 12         | Nil      | 12      | 12               | 4                   | 4                   | 4                   | 4                   | M:HR                    | Nil   |

| IDP<br>Ref<br>No. | Strategic<br>Objective                               | Measurable Outputs   | Performance<br>Measure (KPI)  | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|--|--|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|---|
| Corp<br>14        |  | Employment Equity<br>Report submitted  | No. of Reports submitted  | 1      | Nil      | 1       | 1                | N/A                 | 1                   | N/A                 | N/A                 | M: HR                   | Nil   |
| Corp<br>15        |  | Gender equality in<br>the workplace<br>promoted  | No. of people<br>from<br>employment<br>equity target<br>groups<br>employed in the<br>three highest<br>levels of<br>management | 5      | 5        | Nil     | 5                | 1                   | 1                   | 1                   | 2                   | M:HR                    | Nil   |
| Corp<br>16        |  | Induction workshops<br>for Councillors and<br>employees on policies<br>and procedures<br>conducted | No. of sessions<br>held   | 2      | Nil      | 2       | 2                | N/A                 | 1                   | N/A                 | 1                   | E.M.<br>Corporate       | Nil   |
| Corp<br>17        |  | Job evaluations<br>completed   | Date of<br>finalization of<br>job evaluations   |        |          |         | 31 Dec           | N/A                 | 31 Dec              | N/A                 | N/A                 | M: HR                   | Nil   |
| Priority          | Area: Admini   | stration and Sound Gove  | rnance  |        |          |         |                  |                     |                     | Budget              | : R32 265 008       |                         |   |
| Corp<br>18        | To<br>improve<br>the<br>standard                     | Upgraded Records<br>Management System<br>implemented   | No. of<br>compliance<br>checks<br>conducted   | 4      | 0        | 4       | 4                | 1                   | 1                   | 1                   | 1                   | M: A & SG               | Nil   |
| Corp<br>19        | of<br>administr<br>ative and<br>auxiliary<br>support | Delegation<br>framework and Rules<br>of Order reviewed   | Date of<br>adoption of<br>reviewed<br>documents   |        |          |         | 30 Jun           | N/A                 | N/A                 | N/A                 | 30 Jun              | M: A & SG               | Nil   |
| Corp<br>20        |  | Code of Conduct<br>reviewed  | Date of<br>adoption of<br>reviewed Code<br>of Conduct   |        |          |         | 30 Jun           | N/A                 | N/A                 | N/A                 | 30 Jun              | M: A & SG               | Nil   |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable Outputs   | Performance<br>Measure (KPI)  | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|------------------------|--|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|---|
| Corp<br>21        |                        | Access control<br>upgraded   | Date of<br>completion of<br>upgrade                                     |        |          |         | 31 Mar           |                     |                     | 31 Mar              |                     | M: A & SG               | Maintenanc<br>e budget                        |
| Corp<br>22        |                        | Agendas and minutes<br>printed on time for<br>dissemination  | No. of days<br>before meetings  | 4 days | 4 days   | Nil     | 4 days           | 4 days              | 4 days              | 4 days              | 4 days              | M: A & SG               | R1 400 000                                    |
| Corp<br>23        |                        | Agendas and minutes disseminated on time   | No. of days<br>before meetings  | 3 days | 3 days   | Nil     | 3 days           | 3 days              | 3 days              | 3 days              | 3 days              | M: A & SG               | Nil   |
| Corp<br>24        |                        | Council Calendar of<br>Meetings  | Date of<br>adoption of<br>Council<br>Calendar                           |        |          |         | 30 Nov           |                     | 30 Nov              |                     |                     | M: A & SG               | Nil   |
| Corp<br>25        |                        | Resolutions<br>disseminated<br>timeously   | No. of days for<br>dissemination<br>after meeting                       | 2days  | 2days    | Nil     | 2 days           | 2 days              | 2 days              | 2 days              | 2 days              | M: A & SG               | Nil   |
| Corp<br>26        |                        | Level of compliance<br>with Council Calendar   | No. of meetings<br>conducted for<br>Portfolio<br>Committees and<br>EXCO | 12     | Nil      | 12      | 12               | 3                   | 3                   | 3                   | 3                   | M: A & SG               | Nil   |
| Corp<br>27        |                        | Quarterly reports on<br>compliance with<br>legislation,<br>implementation of<br>AG, Internal audit and<br>risk management<br>Action plans to<br>Municipal Managers<br>Office | No. of reports<br>submitted   | 4      | Nil      | 4       | 4                | 1                   | 1                   | 1                   | 1                   | M: A & SG               | Nil   |
| Corp<br>28        |                        | Capital programme<br>implemented   | % of capital<br>budget spent  | 100%   | Nil      | 100%    | 100%             | 25%                 | 50%                 | 75%                 | 100%                | M: A & SG               | Maintenanc<br>e budget                        |
| Corp<br>29        |                        | Councillor<br>remuneration<br>reviewed   | No. of reviews conducted  |        |          |         | 4 reviews        | 1                   | 1                   | 1                   | 1                   | E.M.<br>Corporate       | Nil   |

| IDP<br>Ref<br>No. | Strategic<br>Objective | Measurable Outputs  | Performance<br>Measure (KPI)                                      | Demand | Baseline | Backlog | Annual<br>Target | Q1 target<br>30 Sep | Q2 target<br>31 Dec | Q3 target<br>31 Mar | Q4 target<br>30 Jun | Responsible<br>Official | Budget /<br>indicator<br>(where<br>available) |
|-------------------|------------------------|---|---|--------|----------|---------|------------------|---------------------|---------------------|---------------------|---------------------|-------------------------|---|
| Corp<br>30        |                        | Annual Maintenance<br>Programme for 242<br>and 176 completed            | Date of<br>completion of<br>Maintenance<br>Programme<br>completed |        |          |         | 30 Jun           | N/A                 | N/A                 | N/A                 | 30 Jun              | M: A & SG               | Maintenanc<br>e budget                        |
| Corp<br>31        |                        | Facilities providing<br>access to people with<br>disabilities installed | Date of<br>completion of<br>installation                          |        |          |         | 30 Jun           | N/A                 | N/A                 | N/A                 | 30 Jun              | M: A & SG               | Maintenanc<br>e budget                        |
| Corp<br>32        |                        | Reported defects /<br>maintenance issues<br>addressed timeously         | Time taken to<br>address defects<br>/ maintenance<br>issues       | 5 days | 22 days  | 17 days | 5 days           | 5 days              | 5 days              | 5 days              | 5 days              | M: A & SG               | Maintenanc<br>e budget                        |
| Corp<br>33        |                        | Vehicle Tracker<br>System implemented<br>/ monitored                    | No. of<br>monitoring<br>sessions<br>conducted                     | 12     | Nil      | 12      | 12               | 3                   | 3                   | 3                   | 3                   | M: A & SG               | Fleet<br>budget                               |
| Corp<br>34        |                        | Implementation of<br>the Fleet<br>Management Policy<br>monitored        | No. of Fleet<br>Advisory<br>Committee<br>meetings held            | 4      | Nil      | 4       | 4                | 1                   | 1                   | 1                   | 1                   | M: A & SG               | Fleet<br>budget                               |
| Corp<br>35        |                        | Additional office<br>accommodation<br>acquired                          | No. of<br>additional<br>satellite offices<br>acquired             | 7      | Nil      | 6       | 6                | N/A                 | N/A                 | N/A                 | 6                   | M: A & SG               | Rental<br>budget                              |

#### 3. MONTHLY PROJECTIONS OF REVENUE TO BE COLLECTED BY SOURCE

THE INCREASING REVENUE BASE THAT WILL MAKE THE DISTRICT

### YEAR: 2013 / 2014

| Revenue  | Jul        | Aug        | Sep        | Oct        | Nov        | Dec        | Jan        | Feb        | Mar        | Apr        | May        | Jun        | Total       |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| by Source  | R          | R          | R          | R          | R          | R          | R          | R          | R          | R          | R          | R          | R           |
| Water  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 7,949,249  | 95,390,986  |
| Sanitation   | 396,852    | 396,852    | 396,852    | 396,852    | 396,852    | 396,852    | 396,852    | 396,852    | 396,852    | 396,852    | 396,852    | 396,852    | 4,762,225   |
| MIG<br>Funding   | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 8,239,333  | 98,872,000  |
| Condition<br>al Grants   | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 32,670,769 | 392,049,231 |
| Interest &<br>Investmen<br>t Income                                    | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 1,000,000  | 12,000,000  |
| Other  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 1,838,083  | 22,057,000  |
| Total<br>Revenue<br>by<br>Source<br>(Balance<br>d to<br>Cash-<br>flow) | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 52 094 286 | 625 131 432 |

### 4. MONTHLY PROJECTIONS OF OPERATING AND CAPITAL EXPENDITURE AND REVENUE

SOUND FINANCIAL MANAGEMENT THAT HAS MADE THE UMGUNGUNDLOVU DISTRICT MUNICIPALITY A CREDIBLE

## YEAR: 2013 / 2014

(Figures divided by 6< so it balances to the figures on the budget)

| Expendit                                      |                | Jul            |                   |                | Aug            |                   |                | Sept           |                   |                | Oct            |                   |                | Nov            |                   |                | Dec            |                   |
|---|----------------|----------------|-------------------|----------------|----------------|-------------------|----------------|----------------|-------------------|----------------|----------------|-------------------|----------------|----------------|-------------------|----------------|----------------|-------------------|
| ure &<br>Revenue<br>by Vote                   | Opex<br>R      | Capex<br>R     | Rev<br>R          |
| Executive<br>and<br>Council                   | 8,557,7<br>08  |                | 8,557,7<br>08     |
| Budget &<br>Treasury<br>(Finance)             | 3,519,0<br>23  | 166667         | 21,973,<br>887    |
| Corporate<br>Services                         | 8,937,3<br>97  |                | 8,770,7<br>31     |
| Communit<br>y & Social<br>Services            | 11,204,<br>456 |                | 10,792,<br>956    |
| Technical<br>Services<br>(Infrastruc<br>ture) | 58,431,<br>630 | 55,584,<br>108 | 54,093,<br>292    |
| TOTAL   | 90 650<br>214  | 55 750<br>775  | 104<br>188<br>574 |

## 5. THREE-YEAR DETAILED CAPITAL WORKS PLAN

(Document attached - Excel spreadsheet)

INFRASTRUCTURE PROJECTS THAT PROVIDE WATER AND